

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Yeah, so I was just calling, um, for my benefits. Okay. Um, I got a text, um... Mm-hmm. What did the text say? It said that, um, that, uh, my first 30 days, um, of a paycheck, I can enroll in benefits. Okay, yeah. Um, what staffing agency do you work for? Uh, Partners Personal. And what are the last four of your Social? Five, seven, seven, seven. Your first and last name, please? Shawn Stones. Okay. Did you just start working with them? Um, about a week ago. Or not a week. Um, a month ago. Okay, yeah, 'cause we still don't have you in our system. Um, so I was gonna let you know that technically that text means that you have 30 days from the day that you receive your first check to be eligible to enroll into healthcare benefits that they offer through the agency. Mm-hmm. Depending on how many plans you select as well as if you add dependents with these plans have a lot to do with how much the weekly deduction comes out to be from your check. Um, every plan does have a separate deduction, um, and it's something completely optional. But they do give you 30 days from the day that you receive that first check to be eligible to enroll into the benefits. Um, were you looking into enrolling? No. I was just wondering what- What, and then? ... the benefits were. Oh, okay. Yeah. Well if you, if, um, you're not interested, you can just disres- disregard the messages, 'cause they don't have any type of auto enrollment. Um, but just in case you- Okay. ... do want to enroll, just keep in mind that they do give you 30 days from the time that you receive your first check to be eligible to enroll. If you miss those 30 days, um, the next period that you're eligible is within company open enrollment, which would be in the month of October for that staffing agency. So you could do that also. Okay. Mm-hmm. Okay. All righty. Well, I guess that was... I was wondering. Okay. Well, have a nice day. All right. You, too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Yeah, so I was just calling, um, for my benefits.

Speaker speaker_0: Okay.

Speaker speaker_1: Um, I got a text, um...

Speaker speaker_0: Mm-hmm. What did the text say?

Speaker speaker_1: It said that , um, that, uh, my first 30 days, um, of a paycheck, I can enroll in benefits.

Speaker speaker_0: Okay, yeah. Um, what staffing agency do you work for?

Speaker speaker_1: Uh, Partners Personal.

Speaker speaker_0: And what are the last four of your Social?

Speaker speaker_1: Five, seven, seven, seven.

Speaker speaker_0: Your first and last name, please?

Speaker speaker_1: Shawn Stones.

Speaker speaker_0: Okay. Did you just start working with them?

Speaker speaker_1: Um, about a week ago. Or not a week. Um, a month ago.

Speaker speaker_0: Okay, yeah, 'cause we still don't have you in our system. Um, so I was gonna let you know that technically that text means that you have 30 days from the day that you receive your first check to be eligible to enroll into healthcare benefits that they offer through the agency.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Depending on how many plans you select as well as if you add dependents with these plans have a lot to do with how much the weekly deduction comes out to be from your check. Um, every plan does have a separate deduction, um, and it's something completely optional. But they do give you 30 days from the day that you receive that first check to be eligible to enroll into the benefits. Um, were you looking into enrolling?

Speaker speaker_1: No. I was just wondering what-

Speaker speaker_0: What, and then?

Speaker speaker_1: ... the benefits were.

Speaker speaker_0: Oh, okay.

Speaker speaker_1: Yeah.

Speaker speaker_0: Well if you, if, um, you're not interested, you can just disres- disregard the messages, 'cause they don't have any type of auto enrollment. Um, but just in case you-

Speaker speaker_1: Okay.

Speaker speaker_0: ... do want to enroll, just keep in mind that they do give you 30 days from the time that you receive your first check to be eligible to enroll. If you miss those 30 days, um, the next period that you're eligible is within company open enrollment, which would be in the month of October for that staffing agency. So you could do that also.

Speaker speaker_1: Okay.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Okay. All righty. Well, I guess that was... I was wondering.

Speaker speaker_0: Okay. Well, have a nice day.

Speaker speaker_1: All right. You, too.