

## **Transcript: Estefania**

**Acevedo-4714208689963008-5645150032019456**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Automatic voice message system, 865-585-7937 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from Benefits and I'm calling on behalf of AccuForce. Um, we spoke yesterday because you were trying to enroll into the healthcare benefits, but I let you know that we had to do a eligibility review. The main office reviewed it and you are eligible to enroll into the benefits. So, I was just giving you a call to let you know that you're welcome to give us a call to enroll into the healthcare benefits that they offer. They do give you 30 days from the day that you receive your first check to do so. Um, so you are eligible to enroll into the benefits. Um, you're welcome to give us a call. We're open today from 8:00 AM up until 8:00 PM Eastern Time, as well as Monday through Friday, 8:00 AM up until 8:00 PM Eastern Time. Our phone number is 800-497-4856. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Automatic voice message system, 865-585-7937 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits and I'm calling on behalf of AccuForce. Um, we spoke yesterday because you were trying to enroll into the healthcare benefits, but I let you know that we had to do a eligibility review. The main office reviewed it and you are eligible to enroll into the benefits. So, I was just giving you a call to let you know that you're welcome to give us a call to enroll into the healthcare benefits that they offer. They do give you 30 days from the day that you receive your first check to do so. Um, so you are eligible to enroll into the benefits. Um, you're welcome to give us a call. We're open today from 8:00 AM up until 8:00 PM Eastern Time, as well as Monday through Friday, 8:00 AM up until 8:00 PM Eastern Time. Our phone number is 800-497-4856. Thank you. Have a nice day.