

Transcript: Estefania

Acevedo-4680918204104704-4596544896974848

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for- Hello. ... calling Benefits in a Card. My name is Stephanie. How can I assist you? Hello, Stephanie. Um, my name is and I was calling because my daughter said I have to call to opt out of something. Okay. Um, I think I heard you say, "opt out." For some reason- Yes. ... it sounds like you're far away from the phone. Okay. Yeah. Um, did you say you wanted to... Oh, okay. Now I can hear you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Thank you for-

Speaker speaker_1: Hello.

Speaker speaker_0: ... calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hello, Stephanie. Um, my name is and I was calling because my daughter said I have to call to opt out of something.

Speaker speaker_0: Okay. Um, I think I heard you say, "opt out." For some reason-

Speaker speaker_1: Yes.

Speaker speaker_0: ... it sounds like you're far away from the phone.

Speaker speaker_1: Okay. Yeah.

Speaker speaker_0: Um, did you say you wanted to... Oh, okay. Now I can hear you.