

Transcript: Estefania

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Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits in Eau Claire on behalf of AmeriStaff. Um, we spoke yesterday regarding your vision plan not coming up as active. Um, so the main office did reach out to the carrier, which is MetLife, and I did want to let you know that you will be showing up as active, um, as tomorrow, okay? So, I did want to reach out to let you know that the main office did reach out to the carrier, and your eligibility will feed over tonight and reflect active tomorrow. Okay? If you have any questions, you're welcome to give us a call. We're open from 8:00 AM up until 8:00 PM Monday through Friday, Eastern time. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits in Eau Claire on behalf of AmeriStaff. Um, we spoke yesterday regarding your vision plan not coming up as active. Um, so the main office did reach out to the carrier, which is MetLife, and I did want to let you know that you will be showing up as active, um, as tomorrow, okay? So, I did want to reach out to let you know that the main office did reach out to the carrier, and your eligibility will feed over tonight and reflect active tomorrow. Okay? If you have any questions, you're welcome to give us a call. We're open from 8:00 AM up until 8:00 PM Monday through Friday, Eastern time. Thank you. Have a nice day.