

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Hi, Stephanie. Um, I have a question. I'm trying to finish up my taxes, and I had, um, Benefits in a Card, um, during 2024 but I finished my assignment. I was... Um, I'm trying to figure out like how... um, if... was I supposed to receive anything from my taxes, like a, um, uh, like a tax form for having those benefits? So we only take care of the healthcare insurance part of it. We wouldn't send that out. Okay. If you, if you were supposed to, um, you would have to talk to your staffing agency, but I'm not really sure if that's something that you guys need. Um, I would actually ask them... Okay. Gotcha. ...'cause we only enroll you in stuff. We don't send none of that stuff out, whatsoever. Got it. Okay. Typically it's the staffing agency who does that, like if you have any... Usually if they send a letter if... regarding taxes, it's the staffing agency that does it, not us. Okay. Okay. Cool. Thank you so much. You're welcome. Have a nice day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hi, Stephanie. Um, I have a question. I'm trying to finish up my taxes, and I had, um, Benefits in a Card, um, during 2024 but I finished my assignment. I was... Um, I'm trying to figure out like how... um, if... was I supposed to receive anything from my taxes, like a, um, uh, like a tax form for having those benefits?

Speaker speaker_0: So we only take care of the healthcare insurance part of it. We wouldn't send that out.

Speaker speaker_1: Okay.

Speaker speaker_0: If you, if you were supposed to, um, you would have to talk to your staffing agency, but I'm not really sure if that's something that you guys need. Um, I would actually ask them...

Speaker speaker_1: Okay. Gotcha.

Speaker speaker_0: ...'cause we only enroll you in stuff. We don't send none of that stuff out, whatsoever.

Speaker speaker_1: Got it. Okay.

Speaker speaker_0: Typically it's the staffing agency who does that, like if you have any... Usually if they send a letter if... regarding taxes, it's the staffing agency that does it, not us.

Speaker speaker_1: Okay. Okay. Cool. Thank you so much.

Speaker speaker_0: You're welcome. Have a nice day.

Speaker speaker_1: You too.