

## **Transcript: Estefania**

**Acevedo-4597876170473472-5520411254898688**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling, calling from Benefits in a Card on behalf of Hospitality Staffing Solution. I'm looking to speak with Mr. Paquit. Uh, yeah. This is him. Hey, good afternoon. Um, we're currently processing an enrollment form that you filled out for your staffing agency on February 28th. Um, you selected one of the plans, but you also selected to decline the coverage. Um, it looks like you selected dental for \$3.38, but you also selected not to participate. Um, so I was actually wondering if you wanted to enroll or decline the coverage. Uh, decline it. Decline it? Okay, thank you for your time. I hope you have a great day. All right. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, good afternoon. I'm calling, calling from Benefits in a Card on behalf of Hospitality Staffing Solution. I'm looking to speak with Mr. Paquit.

Speaker speaker\_2: Uh, yeah. This is him.

Speaker speaker\_1: Hey, good afternoon. Um, we're currently processing an enrollment form that you filled out for your staffing agency on February 28th. Um, you selected one of the plans, but you also selected to decline the coverage. Um, it looks like you selected dental for \$3.38, but you also selected not to participate. Um, so I was actually wondering if you wanted to enroll or decline the coverage.

Speaker speaker\_2: Uh, decline it.

Speaker speaker\_1: Decline it? Okay, thank you for your time. I hope you have a great day.

Speaker speaker\_2: All right. Thank you.