

Transcript: Chris Sofield

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Full Transcript

Hello? Your call may be monitored or recorded for quality assurance purposes. Hi, good afternoon. Can I speak with Casey Jernowich? Yeah, this is him speaking. Hi, Mr. Jernowich. This is Chris with Benefits and a Card calling on behalf of Partners Personnel. How are you doing today? I'm doing good, thank you. That's good. That's good to hear. Before we continue, this call is being recorded for quality assurance and training purposes. I'm calling regarding a voicemail you left with us, um, early this morning, around, uh, three or four in the morning, um, just wanting to- Yeah. ... get some information on enrolling into insurance benefits through Partners. Yeah. Um, I actually just got called into work too right now, so, um, is there any way I can take care of this on Monday, or am I too close to the, to getting, not being able to sign up for this? Um, one moment. Let me look. 'Cause I just received... Yeah, I just received my third check, uh, last night, so. Okay. Your deadline- And I haven't gotten money. Yeah, your deadline to enroll is March the 12th, so you've got about another two and a half weeks. Oh, okay. All right, yeah. Can we take care of this on Monday then? Yeah, just, uh, you can just give us a call back. We're here Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, so yeah, we'll just, you know, give us a call during those hours and we'll be able to help you out. All right. Awesome. Thank you so much, I appreciate it. No problem. Thanks, uh, thanks for taking the time to speak with me and have a good day. No problem. Yep, you have a good day too. All right, bye now. Bye. Yep, bye.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hi, good afternoon. Can I speak with Casey Jernowich?

Speaker speaker_0: Yeah, this is him speaking.

Speaker speaker_2: Hi, Mr. Jernowich. This is Chris with Benefits and a Card calling on behalf of Partners Personnel. How are you doing today?

Speaker speaker_0: I'm doing good, thank you.

Speaker speaker_2: That's good. That's good to hear. Before we continue, this call is being recorded for quality assurance and training purposes. I'm calling regarding a voicemail you left with us, um, early this morning, around, uh, three or four in the morning, um, just wanting to-

Speaker speaker_0: Yeah.

Speaker speaker_2: ... get some information on enrolling into insurance benefits through Partners.

Speaker speaker_0: Yeah. Um, I actually just got called into work too right now, so, um, is there any way I can take care of this on Monday, or am I too close to the, to getting, not being able to sign up for this?

Speaker speaker_2: Um, one moment. Let me look.

Speaker speaker_0: 'Cause I just received... Yeah, I just received my third check, uh, last night, so.

Speaker speaker_2: Okay. Your deadline-

Speaker speaker_0: And I haven't gotten money.

Speaker speaker_2: Yeah, your deadline to enroll is March the 12th, so you've got about another two and a half weeks.

Speaker speaker_0: Oh, okay. All right, yeah. Can we take care of this on Monday then?

Speaker speaker_2: Yeah, just, uh, you can just give us a call back. We're here Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, so yeah, we'll just, you know, give us a call during those hours and we'll be able to help you out.

Speaker speaker_0: All right. Awesome. Thank you so much, I appreciate it.

Speaker speaker_2: No problem. Thanks, uh, thanks for taking the time to speak with me and have a good day.

Speaker speaker_0: No problem. Yep, you have a good day too.

Speaker speaker_2: All right, bye now.

Speaker speaker_0: Bye. Yep, bye.