

Transcript: Chris Sofield (deactivated)-6736318719639552-6448088665341952

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. Can I speak with Marcus Blakely? Yeah, this is him. Hi, Mr. Blakely. My name is Chris. I'm with Benefits and a Card calling on behalf of Megaforce Staffing. How are you doing today? Uh, pretty good. Yourself? I'm doing well, thank you. Before we continue, your call is being recorded for quality assurance and training purposes. I'm calling regarding a voicemail you left us over the, uh, holiday- Yeah. ... uh, stating that you needed to file a short-term disability claim? Yes, I do. Okay. So, unfortunately, that's not something that we can help with just 'cause we're the... we're only the enrollment admin for Megaforce. We're not the actual insurance company. Um, for that you'll need- Oh, okay. ... to get in contact with them directly. Uh, let me know when you're ready. I can give you their phone number. Okay, hold on a minute. Okay. Go ahead. All right. The number you're going to want to call is 800-256- 256. ... 8606. 256-8606? Yes, sir. All right. Okay, thank you. You're welcome. Thanks for taking- You have a nice day. ... time to speak with me. Have a good day. You do the same. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. Can I speak with Marcus Blakely?

Speaker speaker_2: Yeah, this is him.

Speaker speaker_1: Hi, Mr. Blakely. My name is Chris. I'm with Benefits and a Card calling on behalf of Megaforce Staffing. How are you doing today?

Speaker speaker_2: Uh, pretty good. Yourself?

Speaker speaker_1: I'm doing well, thank you. Before we continue, your call is being recorded for quality assurance and training purposes. I'm calling regarding a voicemail you left us over the, uh, holiday-

Speaker speaker_2: Yeah.

Speaker speaker_1: ... uh, stating that you needed to file a short-term disability claim?

Speaker speaker_2: Yes, I do.

Speaker speaker_1: Okay. So, unfortunately, that's not something that we can help with just 'cause we're the... we're only the enrollment admin for Megaforce. We're not the actual

insurance company. Um, for that you'll need-

Speaker speaker_2: Oh, okay.

Speaker speaker_1: ... to get in contact with them directly. Uh, let me know when you're ready. I can give you their phone number.

Speaker speaker_2: Okay, hold on a minute.

Speaker speaker_1: Okay.

Speaker speaker_2: Go ahead.

Speaker speaker_1: All right. The number you're going to want to call is 800-256-

Speaker speaker_2: 256.

Speaker speaker_1: ... 8606.

Speaker speaker_2: 256-8606?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: All right. Okay, thank you.

Speaker speaker_1: You're welcome. Thanks for taking-

Speaker speaker_2: You have a nice day.

Speaker speaker_1: ... time to speak with me. Have a good day.

Speaker speaker_2: You do the same.

Speaker speaker_1: Bye-bye.