

## **Transcript: Chris Sofield (deactivated)-6703148079988736-5472307962134528**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Melissa Thomas Davenport. This is Chris with Benefits and a Card calling on behalf of MAU. I'm calling regarding a health insurance enrollment form that you recently submitted. Uh, you had selected that you wanted your medical and your dental coverage for yourself and your children. However, there's no dependent information on the form for us to be able to add any dependents. Uh, we... if you could, please provide us that information. Uh, just give us a call back. We can be reached at 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. We will need any children's first and last names, dates of birth, and Social Security numbers to add them. Until we hear back from you, your medical and dental coverage will be set to employee only. You'll have 30 days from the date of your first check to get in contact with us to add any dependents back on. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon. This message is for Melissa Thomas Davenport. This is Chris with Benefits and a Card calling on behalf of MAU. I'm calling regarding a health insurance enrollment form that you recently submitted. Uh, you had selected that you wanted your medical and your dental coverage for yourself and your children. However, there's no dependent information on the form for us to be able to add any dependents. Uh, we... if you could, please provide us that information. Uh, just give us a call back. We can be reached at 844-886-5373. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. We will need any children's first and last names, dates of birth, and Social Security numbers to add them. Until we hear back from you, your medical and dental coverage will be set to employee only. You'll have 30 days from the date of your first check to get in contact with us to add any dependents back on. Thank you and have a wonderful day.