

Transcript: Chris Sofield

(deactivated)-6697813588787200-6247845849677824

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits In A Card. This is Chris. How can I help you today? Um, this is Courtney *fut*. I just wanted to make sure that I had canceled my Benefits In A Card. Okay. What staffing company do you work with? HG Staffing. And the last four of your Social? 6958. Okay, one moment. Bear with me just a moment. System is running a little bit slow right now. Sure. Fine. All right. So, could you verify your address and your date of birth for me please? Um, 12 Chase Lane, Rush Creek, Tennessee 38547. And, I'm sorry, what was the other thing? Uh, your date of birth. Oh, 12-17-1997. All right. You show a pho- uh, show a phone file of 615-454-8949. That correct? Yes. Okay. All right. Y- yes, uh, so no ma'am, I'm not seeing that you're currently enrolled in any insurance benefits through HG. Okay. Thank you so much. You're welcome. Anything else? Nope. That's it. All right. Thanks for calling and have a wonderful day. You too. All right. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits In A Card. This is Chris. How can I help you today?

Speaker speaker_2: Um, this is Courtney *fut*. I just wanted to make sure that I had canceled my Benefits In A Card.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: HG Staffing.

Speaker speaker_1: And the last four of your Social?

Speaker speaker_2: 6958.

Speaker speaker_1: Okay, one moment. Bear with me just a moment. System is running a little bit slow right now.

Speaker speaker_2: Sure. Fine.

Speaker speaker_1: All right. So, could you verify your address and your date of birth for me please?

Speaker speaker_2: Um, 12 Chase Lane, Rush Creek, Tennessee 38547. And, I'm sorry, what was the other thing?

Speaker speaker_1: Uh, your date of birth.

Speaker speaker_2: Oh, 12-17-1997.

Speaker speaker_1: All right. You show a pho- uh, show a phone file of 615-454-8949. That correct?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. All right. Y- yes, uh, so no ma'am, I'm not seeing that you're currently enrolled in any insurance benefits through HG.

Speaker speaker_2: Okay. Thank you so much.

Speaker speaker_1: You're welcome. Anything else?

Speaker speaker_2: Nope. That's it.

Speaker speaker_1: All right. Thanks for calling and have a wonderful day.

Speaker speaker_2: You too.

Speaker speaker_1: All right. Bye now.