

Transcript: Chris Sofield

(deactivated)-6653624117313536-5379059974094848

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 662-669-3184. Good afternoon. This message is for DeVante Faulkner. This is Chris with Benefits in a Card calling on behalf of Hamilton Reicher, calling regarding a health insurance enrollment form that you filled out. Uh, the form that you had filled out, you had selected both levels of the VIP plan, uh, Standard and Classic, and you're only allowed to select one level of that policy, um, as they are effectively just two levels of the same plan. Um, we just need to verify which plan you wanted. Um, if you could, just get in contact with us. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, w- just get, just get in contact with us and let us know which medical policy you wanted. Until we hear back from you, we'll be enrolling you into the lower of the two plans, the VIP Standard. If you wish for the VIP Classic instead, you'll have 30 days from the date of your first check from Hamilton Reicher to get in contact with us to make that change. This will be pending an eligibility review. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for 662-669-3184.

Speaker speaker_2: Good afternoon. This message is for DeVante Faulkner. This is Chris with Benefits in a Card calling on behalf of Hamilton Reicher, calling regarding a health insurance enrollment form that you filled out. Uh, the form that you had filled out, you had selected both levels of the VIP plan, uh, Standard and Classic, and you're only allowed to select one level of that policy, um, as they are effectively just two levels of the same plan. Um, we just need to verify which plan you wanted. Um, if you could, just get in contact with us. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, w- just get, just get in contact with us and let us know which medical policy you wanted. Until we hear back from you, we'll be enrolling you into the lower of the two plans, the VIP Standard. If you wish for the VIP Classic instead, you'll have 30 days from the date of your first check from Hamilton Reicher to get in contact with us to make that change. This will be pending an eligibility review. Thank you and have a wonderful day.