

## **Transcript: Chris Sofield (deactivated)-6619673338527744-5537625148440576**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Hi, Chris. I need to get information about my plan that I've been paying for through my, uh, staffing agency. Okay. What, uh, what staffing agency do you work with? The Reserves Network. One moment. Uh, we no longer work with The Reserves Network, so, um, any- anything related to insurance from them, you may want to reach back out to them and ask who is their current administrator. Okay, great. Thank you so much. You're welcome. Have a good day. Y- you too. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker\_2: Hi, Chris. I need to get information about my plan that I've been paying for through my, uh, staffing agency.

Speaker speaker\_1: Okay. What, uh, what staffing agency do you work with?

Speaker speaker\_2: The Reserves Network.

Speaker speaker\_1: One moment. Uh, we no longer work with The Reserves Network, so, um, any- anything related to insurance from them, you may want to reach back out to them and ask who is their current administrator.

Speaker speaker\_2: Okay, great. Thank you so much.

Speaker speaker\_1: You're welcome. Have a good day.

Speaker speaker\_2: Y- you too. Bye-bye.