

Transcript: Chris Sofield (deactivated)-6618219245256704-5577496592957440

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Whitley Hatfield. This is Chris with Benefits in a Card calling on behalf of Cert Staffing, returning a voicemail that you left with us, uh, Tuesday. Uh, we had closed for inclement weather at the time you had called, so we do apologize for not being able to assist you then. Um, but we do... I was able to go ahead and start that cancellation process for you. Uh, just be aware that it was at least a mo- a mostly processed enrollment, so you may still see one deduction providing one week of coverage for the plan. However, uh, if you see anything, that should be the only one you see. Um, if you have any further questions, feel free to give us a call back. We can be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you, and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon. This message is for Whitley Hatfield. This is Chris with Benefits in a Card calling on behalf of Cert Staffing, returning a voicemail that you left with us, uh, Tuesday. Uh, we had closed for inclement weather at the time you had called, so we do apologize for not being able to assist you then. Um, but we do... I was able to go ahead and start that cancellation process for you. Uh, just be aware that it was at least a mo- a mostly processed enrollment, so you may still see one deduction providing one week of coverage for the plan. However, uh, if you see anything, that should be the only one you see. Um, if you have any further questions, feel free to give us a call back. We can be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you, and have a wonderful day.