

Transcript: Chris Sofield

(deactivated)-6602738427281408-4560316956459008

Full Transcript

Your call has been forwarded to voice mail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hi. Good afternoon. This message is for Nitin Kataria. This is Chris with Benefits and Card calling on behalf of Terra Staffing or Verstellla. Um, this call is regarding a health insurance enrollment that you recently submitted. You selected that you wanted, uh, coverage for yourself and your child or children, but we're missing all information to add any dependents onto the file. Uh, we would need first and last names, dates of birth, and Social Security numbers for any children you want to add on. Um, ple- uh, please give us a call back as soon as possible with this information. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware we will be closed, uh, tomorrow and Wednesday for Christmas, as well as next Wednesday and next Thur- uh, sorry, next Tuesday and next Wednesday for New Years. Uh, please also be aware that you have until January 10th to be able to give us a call back to add your children back onto the policy, as until we hear back from you, we will be downgrading your all coverages to employee only. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voice mail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hi. Good afternoon. This message is for Nitin Kataria. This is Chris with Benefits and Card calling on behalf of Terra Staffing or Verstellla. Um, this call is regarding a health insurance enrollment that you recently submitted. You selected that you wanted, uh, coverage for yourself and your child or children, but we're missing all information to add any dependents onto the file. Uh, we would need first and last names, dates of birth, and Social Security numbers for any children you want to add on. Um, ple- uh, please give us a call back as soon as possible with this information. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware we will be closed, uh, tomorrow and Wednesday for Christmas, as well as next Wednesday and next Thur- uh, sorry, next Tuesday and next Wednesday for New Years. Uh, please also be aware that you have until January 10th to be able to give us a call back to add your children back onto the policy, as until we hear back from you, we will be downgrading your all coverages to employee only. Thank you and have a wonderful day.