

Transcript: Chris Sofield

(deactivated)-6567755634753536-4830729008889856

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hey, I want to, um, opt out of the, uh, benefits. Okay. What staffing company do you work with? Surge. And last four of your Social? 7108. And first and last name? Charmeka Bailey. C-H-A-R-M-E-K-A Bailey. All right, Ms. Bailey, please verify your address and date of birth. 507 Charter Avenue, Suite 22, 1980. And the rest of the address? I need the city, state and zip code as well. Memphis, Tennessee 38109. Thank you. I have a phone number on file of 901-320-2984? Yes. All right. Looks like you're already opted out of the automatic enrollment? Okay. Looks like you've given us a call about two weeks ago to opt out. Yeah, okay. I just want to make sure of that, I had received a text. Yeah, that's just an automated text that went out to every new hire at Surge Staffing, but you've already done so- Yeah. ... so you can just disregard it. Okay, thank you. Yes, ma'am. Have a good day. You too. Bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Hey, I want to, um, opt out of the, uh, benefits.

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: Surge.

Speaker speaker_0: And last four of your Social?

Speaker speaker_1: 7108.

Speaker speaker_0: And first and last name?

Speaker speaker_1: Charmeka Bailey. C-H-A-R-M-E-K-A Bailey.

Speaker speaker_0: All right, Ms. Bailey, please verify your address and date of birth.

Speaker speaker_1: 507 Charter Avenue, Suite 22, 1980.

Speaker speaker_0: And the rest of the address? I need the city, state and zip code as well.

Speaker speaker_1: Memphis, Tennessee 38109.

Speaker speaker_0: Thank you. I have a phone number on file of 901-320-2984?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. Looks like you're already opted out of the automatic enrollment?

Speaker speaker_1: Okay.

Speaker speaker_0: Looks like you've given us a call about two weeks ago to opt out.

Speaker speaker_1: Yeah, okay. I just want to make sure of that, I had received a text.

Speaker speaker_0: Yeah, that's just an automated text that went out to every new hire at Surge Staffing, but you've already done so-

Speaker speaker_1: Yeah.

Speaker speaker_0: ... so you can just disregard it.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: Yes, ma'am. Have a good day.

Speaker speaker_1: You too. Bye.

Speaker speaker_0: Bye.