## Transcript: Chris Sofield (deactivated)-6539068229238784-5057600512540672

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, this is Mike. I can't come to the phone right now, but if you will, leave a message and I will get back with you as soon as possible. Good afternoon. This message is for Dylan Jernigan. This is Chris with Benefits and the Card calling on behalf of the resource company, calling regarding a health insurance enrollment form that you filled out. Uh, you had filled out that you wanted an insurance policy. You selected, "Yes, I choose to participate," but you did not select any insurance plans to enroll into. If you could, please give us a call back. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Uh, we will be closed this Thursday and Friday in observance of the Thanksgiving holiday. Um, but just get in contact with us as soon as possible to let us know if you are looking to enroll into coverage. You'll have 30 days from the date of your first paycheck to do so. Until we hear back from you, we will be proceeding as this, as if this were a decline and we'll not be enrolling you into any coverage. Thank you and have a wonderful day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, this is Mike. I can't come to the phone right now, but if you will, leave a message and I will get back with you as soon as possible.

Speaker speaker\_2: Good afternoon. This message is for Dylan Jernigan. This is Chris with Benefits and the Card calling on behalf of the resource company, calling regarding a health insurance enrollment form that you filled out. Uh, you had filled out that you wanted an insurance policy. You selected, "Yes, I choose to participate," but you did not select any insurance plans to enroll into. If you could, please give us a call back. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Uh, we will be closed this Thursday and Friday in observance of the Thanksgiving holiday. Um, but just get in contact with us as soon as possible to let us know if you are looking to enroll into coverage. You'll have 30 days from the date of your first paycheck to do so. Until we hear back from you, we will be proceeding as this, as if this were a decline and we'll not be enrolling you into any coverage. Thank you and have a wonderful day.