

Transcript: Chris Sofield

(deactivated)-6537804964118528-5742104525357056

Full Transcript

... has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Leng Lula Kashama. This is Chris with Benefits in a Card calling on behalf of ATC Fa- uh, Staffing, uh, calling regarding a health insurance enrollment form that you recently submitted. Uh, your form, you had selected that you wanted coverage for yourself and your spouse, but you did not provide any dependent information to add your spouse onto the policy. In fact, you actually X'd out the boxes. Uh, so we just need to verify if you are looking to enroll a dependent into your policy. Um, and if you are, we need to get their information. We would need their first and last name, their date of birth, and their Social Security number. Uh, if you could, please give us a call back. We could be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware you have until Friday, December the 27th to give us a call. Until we hear back from you, we will be enrolling you into employee-only coverage. Thank you and have a good day.

Conversation Format

Speaker speaker_0: ... has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. This message is for Leng Lula Kashama. This is Chris with Benefits in a Card calling on behalf of ATC Fa- uh, Staffing, uh, calling regarding a health insurance enrollment form that you recently submitted. Uh, your form, you had selected that you wanted coverage for yourself and your spouse, but you did not provide any dependent information to add your spouse onto the policy. In fact, you actually X'd out the boxes. Uh, so we just need to verify if you are looking to enroll a dependent into your policy. Um, and if you are, we need to get their information. We would need their first and last name, their date of birth, and their Social Security number. Uh, if you could, please give us a call back. We could be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware you have until Friday, December the 27th to give us a call. Until we hear back from you, we will be enrolling you into employee-only coverage. Thank you and have a good day.