

Transcript: Chris Sofield (deactivated)-6447916211552256-5039785883516928

Full Transcript

Chris. How may I help you today? Hi, there. Uh, I received a text message, uh, for me to enroll in benefits. I work for, um, Partners Personnel, agency staffing. Okay. And let's see here. Um, you said you were going... You were looking to go ahead and enroll in the insurance benefits? Yes. Okay. What's the last four of your Social? 5434. Uh, your first and last name? Melanie Enriquez Gonzalez. Thank you. Can you verify your address and your date of birth for me? Uh, 353 North Mill Road, um, September 25th, 1991. The rest of the address? I need the city, state and zip too. Edison, Illinois, 60101

Conversation Format

Speaker speaker_0: Chris. How may I help you today?

Speaker speaker_1: Hi, there. Uh, I received a text message, uh, for me to enroll in benefits. I work for, um, Partners Personnel, agency staffing.

Speaker speaker_0: Okay. And let's see here. Um, you said you were going... You were looking to go ahead and enroll in the insurance benefits?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. What's the last four of your Social?

Speaker speaker_1: 5434.

Speaker speaker_0: Uh, your first and last name?

Speaker speaker_1: Melanie Enriquez Gonzalez.

Speaker speaker_0: Thank you. Can you verify your address and your date of birth for me?

Speaker speaker_1: Uh, 353 North Mill Road, um, September 25th, 1991.

Speaker speaker_0: The rest of the address? I need the city, state and zip too.

Speaker speaker_1: Edison, Illinois, 60101