

Transcript: Chris Sofield (deactivated)-6437101809123328-5183482594017280

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hey, how you doing? I had just got a text to my phone. It said, um... it said, "Congrats on your job with Surge. You will be auto enrolled in MEC CLRX within 30 days. Call big at this number to make changes before your window close." Okay. Yeah, that's advising the, uh, Surge Staffing automatically enrolls all their new hires into a health insurance plan known as the MEC plan. Um, if you don't want that insurance policy, just let us know and we can opt you out of that. An insurance policy? Yeah, it's... it's medical insurance, uh, preventative care services like physicals, vaccines, cancer screenings, and things like that. Oh, yeah. I do want it. You do want that? Okay. Yes, sir. All right. Yeah, they'll... they'll automatically enroll you into that preventative care plan 30 days after your first check. So, if you just want that to happen, then you need to... you don't really need to do anything. It'll happen on its own. All right. Thank you, sir. Yes, sir. Have a good day. All right. You, too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hey, how you doing? I had just got a text to my phone. It said, um... it said, "Congrats on your job with Surge. You will be auto enrolled in MEC CLRX within 30 days. Call big at this number to make changes before your window close."

Speaker speaker_1: Okay. Yeah, that's advising the, uh, Surge Staffing automatically enrolls all their new hires into a health insurance plan known as the MEC plan. Um, if you don't want that insurance policy, just let us know and we can opt you out of that.

Speaker speaker_2: An insurance policy?

Speaker speaker_1: Yeah, it's... it's medical insurance, uh, preventative care services like physicals, vaccines, cancer screenings, and things like that.

Speaker speaker_2: Oh, yeah. I do want it.

Speaker speaker_1: You do want that? Okay.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: All right. Yeah, they'll... they'll automatically enroll you into that preventative care plan 30 days after your first check. So, if you just want that to happen, then you need to... you don't really need to do anything. It'll happen on its own.

Speaker speaker_2: All right. Thank you, sir.

Speaker speaker_1: Yes, sir. Have a good day.

Speaker speaker_2: All right. You, too.