

## Transcript: Chris Sofield

(deactivated)-6393173431074816-6062134632431616

### Full Transcript

Thank you ... card, Chris. How can I help you today? Hi, I'm, uh, looking to opt out of my, uh, insurance. Uh, I guess with y'all. All right, what, uh, what staffing company do you work with? Serge. Okay. And last four of your Social? 0129. Thank you. Your first and last name? Cory Laro. All right, Mr. Laro, could you verify your address and your date of birth for me? Um, my address is, I think it's, uh, Peachwood Circle over there. Um, and mine, I, I recently moved, but my, uh, birthday is 5/29/'93. Okay. My ID- 2530 Peachwood Circle, right? And the rest of it, the city, state, and zip? Oh, Atlanta, Georgia, uh, 30345. Thank you. We have a phone number on file for you at 470-484-6206. Is that correct? Uh, no, that's recently been changed. Okay, what's the new number? One moment please. One moment please. Okay, it's 404-Mm-hmm. ... 326- Mm-hmm. ... 9979. Thank you. Mm-hmm. All right, and it looks like... Yeah, this isn't active enrollment at this time, so it will have to be canceled. Cancellation will take about one to two weeks to fully process. During this timeframe, you may still see one or two more deductions providing one or two final weeks of coverage, but you'll not see any more than two at the most, if you see any at all. Okay? That's fine with me, ma'am. All right, anything else? That's all I needed. All right, thanks again for calling and have a wonderful day. You too. Uh, bye now.

### Conversation Format

Speaker speaker\_0: Thank you ... card, Chris. How can I help you today?

Speaker speaker\_1: Hi, I'm, uh, looking to opt out of my, uh, insurance. Uh, I guess with y'all.

Speaker speaker\_0: All right, what, uh, what staffing company do you work with?

Speaker speaker\_1: Serge.

Speaker speaker\_0: Okay. And last four of your Social?

Speaker speaker\_1: 0129.

Speaker speaker\_0: Thank you. Your first and last name?

Speaker speaker\_1: Cory Laro.

Speaker speaker\_0: All right, Mr. Laro, could you verify your address and your date of birth for me?

Speaker speaker\_1: Um, my address is, I think it's, uh, Peachwood Circle over there. Um, and mine, I, I recently moved, but my, uh, birthday is 5/29/93.

Speaker speaker\_0: Okay. My ID-

Speaker speaker\_1: 2530 Peachwood Circle, right?

Speaker speaker\_0: And the rest of it, the city, state, and zip?

Speaker speaker\_1: Oh, Atlanta, Georgia, uh, 30345.

Speaker speaker\_0: Thank you. We have a phone number on file for you at 470-484-6206. Is that correct?

Speaker speaker\_1: Uh, no, that's recently been changed.

Speaker speaker\_0: Okay, what's the new number?

Speaker speaker\_1: One moment please. One moment please. Okay, it's 404-

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: ... 326-

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: ... 9979.

Speaker speaker\_0: Thank you.

Speaker speaker\_1: Mm-hmm.

Speaker speaker\_0: All right, and it looks like... Yeah, this isn't active enrollment at this time, so it will have to be canceled. Cancellation will take about one to two weeks to fully process. During this timeframe, you may still see one or two more deductions providing one or two final weeks of coverage, but you'll not see any more than two at the most, if you see any at all. Okay?

Speaker speaker\_1: That's fine with me, ma'am.

Speaker speaker\_0: All right, anything else?

Speaker speaker\_1: That's all I needed.

Speaker speaker\_0: All right, thanks again for calling and have a wonderful day.

Speaker speaker\_1: You too.

Speaker speaker\_0: Uh, bye now.