

## **Transcript: Chris Sofield**

**(deactivated)-6261088875659264-5534955045601280**

### **Full Transcript**

Forwarded to an automated- Your call may be monitored or recorded for quality assurance purposes. ... voice message system. Krista Sandridge. ... is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hi, good afternoon. This message is for Krista White? This is Chris with Benefits and a Card, calling on behalf of the WorkSource. I'm calling regarding some changes happening to your insurance policies as a result of some changes in how WorkSource is handling their contributions towards their employees' insurance. Uh, we do need to discuss a couple of things with you as there's a couple of changes that we do want to make sure that, uh, you want to proceed with. Um, if you could, please, uh, at your earliest convenience give us a call back. We can be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Uh, we will not be here next Thursday or next Friday in observance of the Thanksgiving holiday. But any other, uh, any other day please give us a call back. We do need to discuss this with you, um, to make sure that there are no unwanted changes happening to your enrollment. Thank you and have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Forwarded to an automated-

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: ... voice message system.

Speaker speaker\_2: Krista Sandridge.

Speaker speaker\_0: ... is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker\_3: Hi, good afternoon. This message is for Krista White? This is Chris with Benefits and a Card, calling on behalf of the WorkSource. I'm calling regarding some changes happening to your insurance policies as a result of some changes in how WorkSource is handling their contributions towards their employees' insurance. Uh, we do need to discuss a couple of things with you as there's a couple of changes that we do want to make sure that, uh, you want to proceed with. Um, if you could, please, uh, at your earliest convenience give us a call back. We can be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Uh, we will not be here next Thursday or next Friday in observance of the Thanksgiving holiday. But any other, uh, any other day please give us a call

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