

Transcript: Chris Sofield (deactivated)-6239813394972672-5788485883478016

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Hey, Chris. This is Salvador. I was calling to cancel the insurance. Okay. The benefits, I guess you say. What staffing company do you work with? It's, uh, Surge. Surge. Got it. Yes. All right. And the last four of your social? It's, uh, 0741. 0741. Okay. And your last name, sir? Jimenez. Thank you. Can you verify your address and your date of birth for me, Mr. Jimenez? Sure. It's, um, uh, 1758 Ball Court in Burlington, and my age is, um, 02/08/1785. Okay. And, uh, I need the state and the ZIP code for your address as well, sir. Sure. It's Kentucky and my ZIP code is, uh, 41005. Thank you. We have a phone number on file for you at 513-581-5496. Is that correct? That's correct. Yes. All right. I have you opted out of automatic enrollment. You're good to go. Was there anything else? Uh, yeah. So if I see any deductions from you guys, should I call again, or shou- I shouldn't see any deductions with this offer. You should not see any deductions. Okay. Perfect. Thank you so much. You're welcome. Thanks for calling and have a good day. You too. Bye-bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hey, Chris. This is Salvador. I was calling to cancel the insurance.

Speaker speaker_1: Okay.

Speaker speaker_3: The benefits, I guess you say.

Speaker speaker_1: What staffing company do you work with?

Speaker speaker_2: It's, uh, Surge.

Speaker speaker_1: Surge. Got it. Yes. All right. And the last four of your social?

Speaker speaker_2: It's, uh, 0741.

Speaker speaker_1: 0741. Okay. And your last name, sir?

Speaker speaker_2: Jimenez.

Speaker speaker_1: Thank you. Can you verify your address and your date of birth for me, Mr. Jimenez?

Speaker speaker_2: Sure. It's, um, uh, 1758 Ball Court in Burlington, and my age is, um, 02/08/1785.

Speaker speaker_1: Okay. And, uh, I need the state and the ZIP code for your address as well, sir.

Speaker speaker_2: Sure. It's Kentucky and my ZIP code is, uh, 41005.

Speaker speaker_1: Thank you. We have a phone number on file for you at 513-581-5496. Is that correct?

Speaker speaker_2: That's correct. Yes.

Speaker speaker_1: All right. I have you opted out of automatic enrollment. You're good to go. Was there anything else?

Speaker speaker_2: Uh, yeah. So if I see any deductions from you guys, should I call again, or shou- I shouldn't see any deductions with this offer.

Speaker speaker_1: You should not see any deductions.

Speaker speaker_2: Okay. Perfect. Thank you so much.

Speaker speaker_1: You're welcome. Thanks for calling and have a good day.

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: Bye now.