

Transcript: Chris Sofield (deactivated)-6227711376801792-6323148737789952

Full Transcript

Your call may be monitored or recorded for quality ensuring purposes. Please leave your message for... Sharon Graham. Good afternoon. This message is for Sharon Graham. This is Chris with Benefits in a Card calling on behalf of Crown Services, calling regarding a voicemail that you left with us over the holiday, um, requesting to renew your insurance for open enrollment. Um, if you are already enrolled and you're not looking to make any changes, then no action needs to be taken as your coverage will just roll over on its own. As far as any ID cards, um, it will still be the same ID cards that you currently have. Um, and how to locate participating providers should be on those ID cards. If for some reason you have misplaced or lost your ID card, you can always give us a call to request another one. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you. Have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality ensuring purposes. Please leave your message for... Sharon Graham.

Speaker speaker_1: Good afternoon. This message is for Sharon Graham. This is Chris with Benefits in a Card calling on behalf of Crown Services, calling regarding a voicemail that you left with us over the holiday, um, requesting to renew your insurance for open enrollment. Um, if you are already enrolled and you're not looking to make any changes, then no action needs to be taken as your coverage will just roll over on its own. As far as any ID cards, um, it will still be the same ID cards that you currently have. Um, and how to locate participating providers should be on those ID cards. If for some reason you have misplaced or lost your ID card, you can always give us a call to request another one. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you. Have a wonderful day.