

## **Transcript: Chris Sofield (deactivated)-6216852060553216-4881158805438464**

### **Full Transcript**

Your call has been forwarded to voice mail. Your call is being monitored or recorded. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. This message is for Lorinda Salyers. This is Chris with Benefits and a Card calling on behalf of Surge Staffing, returning a voicemail that was left with us on Friday, um, requesting to cancel the MEC TelRx plan. I've gone ahead and started that cancellation process for you. Please be aware the cancellations do take one to two weeks to fully process as they have to go back through Surge's payroll teams as well. This may lead to one or two more deductions providing one or two final weeks of coverage, but if you see any further deductions, you may only see two at the most. If you have any further questions or need any further assistance regarding this, feel free to give us a call back. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you. Have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voice mail. Your call is being monitored or recorded. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon. This message is for Lorinda Salyers. This is Chris with Benefits and a Card calling on behalf of Surge Staffing, returning a voicemail that was left with us on Friday, um, requesting to cancel the MEC TelRx plan. I've gone ahead and started that cancellation process for you. Please be aware the cancellations do take one to two weeks to fully process as they have to go back through Surge's payroll teams as well. This may lead to one or two more deductions providing one or two final weeks of coverage, but if you see any further deductions, you may only see two at the most. If you have any further questions or need any further assistance regarding this, feel free to give us a call back. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you. Have a wonderful day.