

Transcript: Chris Sofield

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Full Transcript

Thank you for calling Benefits and a Card. This is Chris. How can I help you today? Hi. I had enrolled in a plan, um, the other day, like couple weeks ago, week ago, week and a half for dental, vision... uh, dental and, um, for, like, health benefits, medical. And they told me once I see the deduction from my paycheck to call them back, and they will send me my medical card then. Okay. So once you see the deduction, your policy is effective the following Monday. ID cards are not available yet, as they take up to 72 hours from the effective date to be generated. Give us a call back either Wednesday or Thursday of the week following the first deduction, and we should be able to pull that information for you at that time. All right. Thank you so much. You're welcome. Thanks for calling. Bye now. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_1: Hi. I had enrolled in a plan, um, the other day, like couple weeks ago, week ago, week and a half for dental, vision... uh, dental and, um, for, like, health benefits, medical. And they told me once I see the deduction from my paycheck to call them back, and they will send me my medical card then.

Speaker speaker_0: Okay. So once you see the deduction, your policy is effective the following Monday. ID cards are not available yet, as they take up to 72 hours from the effective date to be generated. Give us a call back either Wednesday or Thursday of the week following the first deduction, and we should be able to pull that information for you at that time.

Speaker speaker_1: All right. Thank you so much.

Speaker speaker_0: You're welcome. Thanks for calling. Bye now.

Speaker speaker_1: Bye.