

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Yeah, I'm calling about benefits. Okay. What staffing company do you work with? Uh, well, I'm with Partners Personnel, but I am working on assignment with, uh, ... Previous? So, this is for Partners Personnel's benefits. Um, so, uh, if you're looking to enroll in their insurance benefits, that's who it would be through. Um, what's the last four of your social, sir? 2862. Okay. And your first and last name? Tim Cluff. All right. Last name is spelled C-l-u-f-f. All right. Thank you, sir. Uh, Mr. Cluff, could you verify your address and your date of birth for me, please? Uh, address is 815 Starlight Drive, Unit 2. Area code is 89408. And what city and state is that? Friendly, Nevada. Thank you. All right. The phone number I have on file is 775-835-1274. Is that correct? That's right. All right. Thank you. Uh, yeah. So, you are currently eligible for those health insurance benefits through Partners Personnel. Uh, you have 30 days from the date of your first check to make any decisions on if you want to enroll or not. Um, based on the information we have here, your deadline's going to be, uh, November 27th. Um, so anytime between now and November 27th, you can give us a call to enroll into any health insurance if you wish to do so. Um, did you, uh... Were you, like, able to view any information as to the benefits that Partners Personnel is offering you? No. I haven't seen that yet. Okay. Uh, if you would like, because you do have time, um, I can email you an information packet that goes over what they offer, gives you an idea of what all is covered, how much it'll cost coming out of your check every week, and information like that. Um, the email we have on file looks like tcluff@gmail.com. Is that correct? Yeah, tcluff32@gmail.com. All right. So, tcluff32 at gmail? Yes. Okay. Yeah. We were missing the numbers there, so that definitely would not have reached you. Um, all right. So, tcluff32 at gmail. All right. I'll go ahead and send this information packet on over to that email address. Uh, this is gonna come from info@benefitsandacard.com. If you don't see this in, if, if you don't see this information in your inbox, just check your spam folder. It might have gotten filtered there. Uh, give that a read through and then just give us a call back if you decide you wish to enroll. Perfect. Thank you. No problem. Anything else? That's it for now. Have a good day. You as well. Thanks again for calling. Mm, bye now. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_2: Yeah, I'm calling about benefits.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Uh, well, I'm with Partners Personnel, but I am working on assignment with, uh, ... Previous?

Speaker speaker_1: So, this is for Partners Personnel's benefits. Um, so, uh, if you're looking to enroll in their insurance benefits, that's who it would be through. Um, what's the last four of your social, sir?

Speaker speaker_2: 2862.

Speaker speaker_1: Okay. And your first and last name?

Speaker speaker_2: Tim Cluff.

Speaker speaker_1: All right.

Speaker speaker_2: Last name is spelled C-l-u-f-f.

Speaker speaker_1: All right. Thank you, sir. Uh, Mr. Cluff, could you verify your address and your date of birth for me, please?

Speaker speaker_2: Uh, address is 815 Starlight Drive, Unit 2. Area code is 89408.

Speaker speaker_1: And what city and state is that?

Speaker speaker_2: Friendly, Nevada.

Speaker speaker_1: Thank you. All right. The phone number I have on file is 775-835-1274. Is that correct?

Speaker speaker_2: That's right.

Speaker speaker_1: All right. Thank you. Uh, yeah. So, you are currently eligible for those health insurance benefits through Partners Personnel. Uh, you have 30 days from the date of your first check to make any decisions on if you want to enroll or not. Um, based on the information we have here, your deadline's going to be, uh, November 27th. Um, so anytime between now and November 27th, you can give us a call to enroll into any health insurance if you wish to do so. Um, did you, uh... Were you, like, able to view any information as to the benefits that Partners Personnel is offering you?

Speaker speaker_2: No. I haven't seen that yet.

Speaker speaker_1: Okay. Uh, if you would like, because you do have time, um, I can email you an information packet that goes over what they offer, gives you an idea of what all is covered, how much it'll cost coming out of your check every week, and information like that. Um, the email we have on file looks like tcluff@gmail.com. Is that correct?

Speaker speaker_2: Yeah, tcluff32@gmail.com.

Speaker speaker_1: All right. So, tcluff32 at gmail?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Yeah. We were missing the numbers there, so that definitely would not have reached you. Um, all right. So, tcluff32 at gmail. All right. I'll go ahead and send this information packet on over to that email address. Uh, this is gonna come from info@benefitsandacard.com. If you don't see this in, if, if you don't see this information in your inbox, just check your spam folder. It might have gotten filtered there. Uh, give that a read through and then just give us a call back if you decide you wish to enroll.

Speaker speaker_2: Perfect. Thank you.

Speaker speaker_1: No problem. Anything else?

Speaker speaker_2: That's it for now. Have a good day.

Speaker speaker_1: You as well. Thanks again for calling. Mm, bye now.

Speaker speaker_2: Bye.