

Transcript: Chris Sofield

(deactivated)-6106151537655808-5489758903517184

Full Transcript

... four, five- Your call may be monitored or recorded for quality assurance purposes. ... seven, zero, five, seven, four, five, five, four, zero can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options. Hi, good afternoon. This message is for Debbie Blair. This is Chris with Benefits in a Card calling on behalf of Noor Staffing. You and I have spoken earlier today regarding some, uh, issues and discrepancies regarding, uh, your insurance coverage transitioning over from, uh, Noor's previous administrator, Essential Staff Care, over to us here at Benefits in a Card. Um, I've heard back from my back office team who they state that they heard from Noor that, uh, they actually g- got in contact with you to go over what plans you wanted to be enrolled into to go ahead and get this all updated. Uh, per what we show, it looks like you want to stay h- uh, the MEC, VIP Classic, and Life Insurance all at employee and child level. Um, it looks like they also gone over all the pricing with you, uh, but that would be a total of \$60.58 per week on those three plans. Um, if you could, just please get in contact with us as soon as possible, um, to go ahead and finalize this and provide us with your dependents' information. We will need their first and last names, dates of birth, and Social Security numbers. Um, get in contact with us, again, as soon as possible. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Thank you. Have a wonderful day.

Conversation Format

Speaker speaker_0: ... four, five-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... seven, zero, five, seven, four, five, five, four, zero can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options.

Speaker speaker_2: Hi, good afternoon. This message is for Debbie Blair. This is Chris with Benefits in a Card calling on behalf of Noor Staffing. You and I have spoken earlier today regarding some, uh, issues and discrepancies regarding, uh, your insurance coverage transitioning over from, uh, Noor's previous administrator, Essential Staff Care, over to us here at Benefits in a Card. Um, I've heard back from my back office team who they state that they heard from Noor that, uh, they actually g- got in contact with you to go over what plans you wanted to be enrolled into to go ahead and get this all updated. Uh, per what we show, it looks like you want to stay h- uh, the MEC, VIP Classic, and Life Insurance all at employee

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