

Transcript: Chris Sofield

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Chris. How can I help you today? Yeah, my name's Timothy Harbaugh and I, uh, called the doctor's office here in town where I'm at . Set up an appointment and they said that I had to call you guys to see if he... if my insurance okay to go see him. So are you trying to check to see if a provider's in network? Yeah. Okay. So we unfortunately would not be able to help with that because we're just the enrollment admin for your, um, for your staffing company. To learn- to determine if a provider is part of the medical network, you would need to go to multiplan.com. All right. Thank you. All right. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yeah, my name's Timothy Harbaugh and I, uh, called the doctor's office here in town where I'm at . Set up an appointment and they said that I had to call you guys to see if he... if my insurance okay to go see him.

Speaker speaker_1: So are you trying to check to see if a provider's in network?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay. So we unfortunately would not be able to help with that because we're just the enrollment admin for your, um, for your staffing company. To learn- to determine if a provider is part of the medical network, you would need to go to multiplan.com.

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: All right. Have a good day.