

Transcript: Chris Sofield

(deactivated)-6056992802652160-6158669912260608

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hi, there. I just enrolled in benefits, um, like about five minutes ago. And I think I accidentally forgot to select a, what is that called? A dependent, um, for the term life insurance. Do you know if there's still a way to edit that? Oh, you mean a beneficiary? Yeah, um, we can- Yeah, beneficiary. Thank you. ... add that information. Yeah, we can add that information. Uh, let me just pull your file up. What's, uh, what staffing company do you work with? Uh, Creative Circle. And last four of your Social? 6029. All right. First and last name? Anthony Zinkon with a Z. Okay. Mr. Zinkon, please verify your address and date of birth. Uh, 02/07/'97. Address, 2048 8th Street West, Cincinnati, Ohio, 45202. Thank you. Phone on file 9375438773? Yes. All right. And who are we naming as the beneficiary? Uh, that would be Linda Webber, W-E-B-B-E-R. Linda Webber. And her relationship to you? Uh, she is my mother. Mother. Got it. All right. We've got her added on there. Anything else? No, perfect. Wow, that was so quick. Thanks. No problem. If that's everything, thanks again for calling and have a wonderful day. You too. Bye. Bye now.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Hi, there. I just enrolled in benefits, um, like about five minutes ago. And I think I accidentally forgot to select a, what is that called? A dependent, um, for the term life insurance. Do you know if there's still a way to edit that?

Speaker speaker_1: Oh, you mean a beneficiary? Yeah, um, we can-

Speaker speaker_2: Yeah, beneficiary. Thank you.

Speaker speaker_1: ... add that information. Yeah, we can add that information. Uh, let me just pull your file up. What's, uh, what staffing company do you work with?

Speaker speaker_2: Uh, Creative Circle.

Speaker speaker_1: And last four of your Social?

Speaker speaker_2: 6029.

Speaker speaker_1: All right. First and last name?

Speaker speaker_2: Anthony Zinkon with a Z.

Speaker speaker_1: Okay. Mr. Zinkon, please verify your address and date of birth.

Speaker speaker_2: Uh, 02/07/'97. Address, 2048 8th Street West, Cincinnati, Ohio, 45202.

Speaker speaker_1: Thank you. Phone on file 9375438773?

Speaker speaker_2: Yes.

Speaker speaker_1: All right. And who are we naming as the beneficiary?

Speaker speaker_2: Uh, that would be Linda Webber, W-E-B-B-E-R.

Speaker speaker_1: Linda Webber. And her relationship to you?

Speaker speaker_2: Uh, she is my mother.

Speaker speaker_1: Mother. Got it. All right. We've got her added on there. Anything else?

Speaker speaker_2: No, perfect. Wow, that was so quick. Thanks.

Speaker speaker_1: No problem. If that's everything, thanks again for calling and have a wonderful day.

Speaker speaker_2: You too. Bye.

Speaker speaker_1: Bye now.