

Transcript: Chris Sofield (deactivated)-5994640697671680-5825420999475200

Full Transcript

Coronavirus, usually good drivers no longer submitting passes. Your call may be monitored or recorded for quality assurance purposes. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good afternoon. This is for John Fallon. This is Chris with Benefits and the Card calling on behalf of Surge Staffing, calling regarding a health insurance enrollment that you submitted. You had selected that you wanted life insurance, vision, and medical for yourself and your spouse, but we are missing your spouse's information to add them onto the policy. We need their first and last name, their date of birth, and their Social Security number to add them. Uh, please give us a call back with this information. We could be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware that we will be closed next Thursday and next Friday in observance of the Thanksgiving holiday. You'll have 30... Uh, until we hear back from you, we will, uh, set these enrollments to employee only. You'll have 30 days from the date of your first check to give us a call to add your spouse back onto these plans. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Coronavirus, usually good drivers no longer submitting passes.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_2: Good afternoon. This is for John Fallon. This is Chris with Benefits and the Card calling on behalf of Surge Staffing, calling regarding a health insurance enrollment that you submitted. You had selected that you wanted life insurance, vision, and medical for yourself and your spouse, but we are missing your spouse's information to add them onto the policy. We need their first and last name, their date of birth, and their Social Security number to add them. Uh, please give us a call back with this information. We could be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Please be aware that we will be closed next Thursday and next Friday in observance of the Thanksgiving holiday. You'll have 30... Uh, until we hear back from you, we will, uh, set these enrollments to employee only. You'll have 30 days from the date of your first check to give us a call to add your spouse back onto these plans. Thank you and have a wonderful day.