

Transcript: Chris Sofield

(deactivated)-5979866281754624-6544119589978112

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Yes, sir. Hey. My name is Robert Sweeney. I work in, uh, Henderson County, Kentucky for the, uh, state bond for the, the Kentucky Transportation Cabinet through you guys out of the, uh, Hopkinsville office. And, uh, I've been working for you for quite a while, and I didn't know like, you know, like the first 30 days you can apply for benefits and then it's like, I think November is when you can apply for, uh, your insurance. And, uh, like I say, I've been with you guys for quite a while, uh, and I missed my 30-day enrollment opening at the beginning, and I would like to apply for benefits now. Okay, so clarification. Um, Benefits in a Card is not the staffing company. We are just the enrollment administrator for the insurance benefits for the staffing company. Um- Well, I'd like to get enrolled. Yeah, uh, uh, I know. Um, so and then just, uh, confirm real quick for me, what staffing company is this through? Uh, Crown- Crown. ... in Hopkinsville Kentucky. Okay, one moment. Yep. Crown Staffing. Yes, sir. Uh, Crown Staffing's open enrollment is actually slated to start December 2nd, so it's not, it's not going on right now. Okay, all right. Huh- All right, so I got to call back December 2nd, right? Yes, sir. All right. Okay. Well, thank you a lot, ma'am. Yes, sir. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yes, sir. Hey. My name is Robert Sweeney. I work in, uh, Henderson County, Kentucky for the, uh, state bond for the, the Kentucky Transportation Cabinet through you guys out of the, uh, Hopkinsville office. And, uh, I've been working for you for quite a while, and I didn't know like, you know, like the first 30 days you can apply for benefits and then it's like, I think November is when you can apply for, uh, your insurance. And, uh, like I say, I've been with you guys for quite a while, uh, and I missed my 30-day enrollment opening at the beginning, and I would like to apply for benefits now.

Speaker speaker_1: Okay, so clarification. Um, Benefits in a Card is not the staffing company. We are just the enrollment administrator for the insurance benefits for the staffing company. Um-

Speaker speaker_2: Well, I'd like to get enrolled.

Speaker speaker_1: Yeah, uh, uh, I know. Um, so and then just, uh, confirm real quick for me, what staffing company is this through?

Speaker speaker_2: Uh, Crown-

Speaker speaker_1: Crown.

Speaker speaker_2: ... in Hopkinsville Kentucky.

Speaker speaker_1: Okay, one moment.

Speaker speaker_2: Yep. Crown Staffing.

Speaker speaker_1: Yes, sir. Uh, Crown Staffing's open enrollment is actually slated to start December 2nd, so it's not, it's not going on right now.

Speaker speaker_2: Okay, all right. Huh- All right, so I got to call back December 2nd, right?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: All right. Okay. Well, thank you a lot, ma'am.

Speaker speaker_1: Yes, sir. Have a good day.