

Transcript: Chris Sofield

(deactivated)-5913588755546112-6186502671253504

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Chris. How can I help you today? Yes. Um, my employer sent me the information to, uh, start benefits, and I was just seein' if I could get some started. Okay. What staffing company do you work with? Uh, The Resource in Winston-Salem, North Carolina. Okay. And the last four of your Social? 8252. Okay. And your first and last name? Uh, Teresa Sharp. All right. Ms. Sharp, could you verify your address and date of birth, please? It is 1621 Attucks Street, Winston-Salem, North Carolina, 27105. And my birthday is 7/18/74. All right. Phone number on file of 336-470-1158. Is that correct? Yes. All right. One moment. Looks like we already have an enrollment on file for you, and it's already active, uh, as of y- as of last Monday. Um- Okay. Looks like this was from a form you filled out back at the beginning of November. Um- Okay. At this... So at this time, you should be receiving your ID cards, um, either this week or next week. Okay. Okay. All right. I just wanted to make sure everything was good to go. All right. Anything else? Uh, that's it. All right. Thanks again for calling, and have a wonderful day. Thank you. You're welcome. Bye now. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Chris. How can I help you today?

Speaker speaker_2: Yes. Um, my employer sent me the information to, uh, start benefits, and I was just seein' if I could get some started.

Speaker speaker_1: Okay. What staffing company do you work with?

Speaker speaker_2: Uh, The Resource in Winston-Salem, North Carolina.

Speaker speaker_1: Okay. And the last four of your Social?

Speaker speaker_2: 8252.

Speaker speaker_1: Okay. And your first and last name?

Speaker speaker_2: Uh, Teresa Sharp.

Speaker speaker_1: All right. Ms. Sharp, could you verify your address and date of birth, please?

Speaker speaker_2: It is 1621 Attucks Street, Winston-Salem, North Carolina, 27105. And my birthday is 7/18/74.

Speaker speaker_1: All right. Phone number on file of 336-470-1158. Is that correct?

Speaker speaker_2: Yes.

Speaker speaker_1: All right. One moment. Looks like we already have an enrollment on file for you, and it's already active, uh, as of y- as of last Monday. Um-

Speaker speaker_2: Okay.

Speaker speaker_1: Looks like this was from a form you filled out back at the beginning of November. Um-

Speaker speaker_2: Okay.

Speaker speaker_1: At this... So at this time, you should be receiving your ID cards, um, either this week or next week.

Speaker speaker_2: Okay. Okay. All right. I just wanted to make sure everything was good to go.

Speaker speaker_1: All right. Anything else?

Speaker speaker_2: Uh, that's it.

Speaker speaker_1: All right. Thanks again for calling, and have a wonderful day.

Speaker speaker_2: Thank you.

Speaker speaker_1: You're welcome. Bye now.

Speaker speaker_2: Bye-bye.