

Transcript: Chris Sofield (deactivated)-5896843771035648-5949027942449152

Full Transcript

Thank you for calling Benefits on a Card. This is Chris. How can I help you today? Uh, hello Chris. Uh, my name is Demetrius. I was actually calling because I couldn't get a hold of anybody at the regular HSS, and I was just wondering what the status on my W-2 was. Uh, we have nothing to do with that. Y- the only, the only place you can call is HSS. But they have no number right now, so... Un- ... I'm trying to figure it out. So- Unfortunately, there's, there's nothing we can do. We're a third party enrollment administrator. Other than, in-insurance benefits, we're not affiliated with HSS. Right on. Right on. Thank you. I appreciate it. Yes, sir. Have a good day. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Chris. How can I help you today?

Speaker speaker_1: Uh, hello Chris. Uh, my name is Demetrius. I was actually calling because I couldn't get a hold of anybody at the regular HSS, and I was just wondering what the status on my W-2 was.

Speaker speaker_0: Uh, we have nothing to do with that. Y- the only, the only place you can call is HSS.

Speaker speaker_1: But they have no number right now, so...

Speaker speaker_0: Un-

Speaker speaker_1: ... I'm trying to figure it out. So-

Speaker speaker_0: Unfortunately, there's, there's nothing we can do. We're a third party enrollment administrator. Other than, in-insurance benefits, we're not affiliated with HSS.

Speaker speaker_1: Right on. Right on. Thank you. I appreciate it.

Speaker speaker_0: Yes, sir. Have a good day.

Speaker speaker_1: Bye-bye.