

Transcript: Chris Sofield

(deactivated)-5841536493764608-6008332219793408

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Hi, Chris. My name is Sherry Hatcher. Uh, I'm calling to see how much would I be able to get... I qualify for benefits, so I wanted to see what would they're like or what's- Okay. ... free. Excuse me. Uh, you were trying to see what kind of, uh, what kind of- Yes. ... benefits are available to you? Yeah. Okay, yeah. These are for the, for, uh, insurance benefits like medical, dental, vision, et cetera. Um. Sure. What staffing company do you work with, ma'am? Care Builders. Care Builders? Okay. And, uh- They're good Yeah. Uh, okay. And if you want, I've, uh, if you wanna provide me with an email address, I can actually send you an information packet that goes over all of the benefits that they offer, as well as all the pricing for every plan available. Um, as there are like, I believe, somewhere around eight or nine plans available, uh, for different things. Um, so it kinda gives you an idea- Oh, okay. ... what, what all you have to offer. Oh, okay. With, um, the dental, for instance, I need the most, so I mean, I know, um, well, medical too, but dental is a big thing right now. So think about how much around does it, do they take out of your paycheck? Uh, for dental, is it gonna be for just yourself or are you covering anyone else? It's just for myself. Uh, dental I can tell you just right off bat is \$3.64 per week. Okay. I know I'm gonna need that. Is it a certain, like, what do they cover? Do you know? Um, preventative services, like routine cleanings, are covered at 100% with no deductible requirement. Basic services such as, uh, simple extractions, cavity fillings, X-rays and things like that, covered at 80% after you've met a \$50 deductible. Uh, major services such as braces, root canals, crowns, dentures, things like that, those are not covered by the dental plan. Okay. All right, so 100% for the cleaning basically, and 80% with a \$50 deductible. For basic services, yes, ma'am. So like, for basics. Okay, yeah, I'm... I know, I know I'm gonna need that 'cause I'm paying out of pocket for my dentist right now, so that's why I'm asking. So, um, yeah, you just... My email is hatcher, A as in apple, 625@gmail.com. That was hatchera625@gmail.com? Yes. Hatcher is H-A-T-C-H-E-R, A as in apple, 625@gmail.com. Okay. All right. I'll send you the information packet. It's gonna, uh, it's gonna come from info@benefitsandacard.com. If you don't see this in your inbox- Okay. ... just check your spam folder. Might have gotten filtered there. Uh, just give that a read through and then just give us a call back once you have an idea of what you want to enroll into. Okay, thank you. You're welcome. Thanks for calling and have a good day. All right, bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker_2: Hi, Chris. My name is Sherry Hatcher. Uh, I'm calling to see how much would I be able to get... I qualify for benefits, so I wanted to see what would they're like or what's-

Speaker speaker_1: Okay.

Speaker speaker_2: ... free. Excuse me.

Speaker speaker_1: Uh, you were trying to see what kind of, uh, what kind of-

Speaker speaker_2: Yes.

Speaker speaker_1: ... benefits are available to you?

Speaker speaker_2: Yeah.

Speaker speaker_1: Okay, yeah. These are for the, for, uh, insurance benefits like medical, dental, vision, et cetera. Um.

Speaker speaker_2: Sure.

Speaker speaker_1: What staffing company do you work with, ma'am?

Speaker speaker_2: Care Builders.

Speaker speaker_1: Care Builders? Okay. And, uh-

Speaker speaker_2: They're good

Speaker speaker_3: Yeah.

Speaker speaker_1: Uh, okay. And if you want, I've, uh, if you wanna provide me with an email address, I can actually send you an information packet that goes over all of the benefits that they offer, as well as all the pricing for every plan available. Um, as there are like, I believe, somewhere around eight or nine plans available, uh, for different things. Um, so it kinda gives you an idea-

Speaker speaker_2: Oh, okay.

Speaker speaker_1: ... what, what all you have to offer.

Speaker speaker_2: Oh, okay. With, um, the dental, for instance, I need the most, so I mean, I know, um, well, medical too, but dental is a big thing right now. So think about how much around does it, do they take out of your paycheck?

Speaker speaker_1: Uh, for dental, is it gonna be for just yourself or are you covering anyone else?

Speaker speaker_2: It's just for myself.

Speaker speaker_1: Uh, dental I can tell you just right off bat is \$3.64 per week.

Speaker speaker_2: Okay. I know I'm gonna need that. Is it a certain, like, what do they cover? Do you know?

Speaker speaker_1: Um, preventative services, like routine cleanings, are covered at 100% with no deductible requirement. Basic services such as, uh, simple extractions, cavity fillings, X-rays and things like that, covered at 80% after you've met a \$50 deductible. Uh, major services such as braces, root canals, crowns, dentures, things like that, those are not covered by the dental plan.

Speaker speaker_2: Okay. All right, so 100% for the cleaning basically, and 80% with a \$50 deductible.

Speaker speaker_1: For basic services, yes, ma'am.

Speaker speaker_2: So like, for basics. Okay, yeah, I'm... I know, I know I'm gonna need that 'cause I'm paying out of pocket for my dentist right now, so that's why I'm asking. So, um, yeah, you just... My email is hatcher, A as in apple, 625@gmail.com.

Speaker speaker_1: That was hatchera625@gmail.com?

Speaker speaker_2: Yes. Hatcher is H-A-T-C-H-E-R, A as in apple, 625@gmail.com.

Speaker speaker_1: Okay. All right. I'll send you the information packet. It's gonna, uh, it's gonna come from info@benefitsandacard.com. If you don't see this in your inbox-

Speaker speaker_2: Okay.

Speaker speaker_1: ... just check your spam folder. Might have gotten filtered there. Uh, just give that a read through and then just give us a call back once you have an idea of what you want to enroll into.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: You're welcome. Thanks for calling and have a good day.

Speaker speaker_2: All right, bye-bye.