Transcript: Chris Sofield (deactivated)-5825747901431808-5427008539934720

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Medical Care Cards, this is Chris. How can I help you today? Hi, Chris. It sounds like you're very far away from the phone. Is this any better? Yeah, that's a little, that's a little better. Okay. How can I help you today, sir? Hey, I'm, uh, so I'm calling because I'm trying to sign up for my benefits and it told me to call, or I'm trying to log in, and I forgot. Uh, I didn't think I had a login for the actual app, so I tried to register, but then when I tried to register, it said that I have an email that's already registered to the account. So, um, phone's dead.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Medical Care Cards, this is Chris. How can I help you today?

Speaker speaker_2: Hi, Chris. It sounds like you're very far away from the phone.

Speaker speaker_1: Is this any better?

Speaker speaker_2: Yeah, that's a little, that's a little better.

Speaker speaker_1: Okay. How can I help you today, sir?

Speaker speaker_2: Hey, I'm, uh, so I'm calling because I'm trying to sign up for my benefits and it told me to call, or I'm trying to log in, and I forgot. Uh, I didn't think I had a login for the actual app, so I tried to register, but then when I tried to register, it said that I have an email that's already registered to the account. So, um, phone's dead.