

Transcript: Chris Sofield (deactivated)-5802465292238848-6531451299348480

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Um, I just got a call. Okay. Was there any sort of voice message left or anything? Um... No. Okay. So if we tried to get in contact with you, it would, uh, we're a plan administrator for health insurance benefits for staffing companies. It would have been about that. Do you work with a staffing company, sir? Um, I work with Mercy Health. Okay. But do you work with them through a staffing company or were you directly hired by them? I was, um, directly hired by them, I think. I don't know for sure. Okay. Well, if you were directly hired, then your phone number was put down as someone else's number in error. You can just disregard any contact.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_2: Um, I just got a call.

Speaker speaker_1: Okay. Was there any sort of voice message left or anything?

Speaker speaker_2: Um... No.

Speaker speaker_1: Okay. So if we tried to get in contact with you, it would, uh, we're a plan administrator for health insurance benefits for staffing companies. It would have been about that. Do you work with a staffing company, sir?

Speaker speaker_2: Um, I work with Mercy Health.

Speaker speaker_1: Okay. But do you work with them through a staffing company or were you directly hired by them?

Speaker speaker_2: I was, um, directly hired by them, I think. I don't know for sure.

Speaker speaker_1: Okay. Well, if you were directly hired, then your phone number was put down as someone else's number in error. You can just disregard any contact.