

Transcript: Chris Sofield (deactivated)-5797393473159168-5688940566102016

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Hi. Um, I'm looking to transition into, to having cover benefits. I, I got laid off a month ago, so I don't think my, uh... sorry, I work with a, an agency that connects- Okay. ... me to the employer. Yeah, so is that something you can help me with? Uh, that is not something I'd be able to help with. Um, quick question, the phone number that you called, did it end in 4296? Oh, one second. No, it's 4856. Okay. Uh, let me know when you're ready. I'll give you the right number to call. Uh, give me one second. What is that? All right, you're gonna call 800-833-4296. Mm-hmm. Mm-hmm. And when you call that number, press option one. Okay, thank you. You're welcome. Have a good day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker_2: Hi. Um, I'm looking to transition into, to having cover benefits. I, I got laid off a month ago, so I don't think my, uh... sorry, I work with a, an agency that connects-

Speaker speaker_1: Okay.

Speaker speaker_2: ... me to the employer. Yeah, so is that something you can help me with?

Speaker speaker_1: Uh, that is not something I'd be able to help with. Um, quick question, the phone number that you called, did it end in 4296?

Speaker speaker_2: Oh, one second. No, it's 4856.

Speaker speaker_1: Okay. Uh, let me know when you're ready. I'll give you the right number to call.

Speaker speaker_2: Uh, give me one second. What is that?

Speaker speaker_1: All right, you're gonna call 800-833-4296.

Speaker speaker_2: Mm-hmm. Mm-hmm.

Speaker speaker_1: And when you call that number, press option one.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: You're welcome. Have a good day.