

## **Transcript: Chris Sofield (deactivated)-5761028511449088-4988880633151488**

### **Full Transcript**

Your call may be monitored- Hello. ... or recorded for quality assurance purposes. Good afternoon. Can I speak with Randy Burkhart? This is him. Hi, Mr. Burkhart. This is Chris with Benefits and a Card calling on behalf of Mega4 Staffing. How are you doing today? I'm doing good. How about you? I'm doing well, thank you. Before we continue, this call is being recorded for quality assurance training purposes. We're calling regarding a health insurance enrollment form that you filled out when you signed up to work through Mega4s. Uh, you left it blank in terms of any coverages to enroll into. We just didn't see if you were looking to enroll into any coverage or not. Um, we'll try to reach out to you to see, to verify if you were looking for any insurance from them. Uh, not at the moment. All right. That's all we needed to know. Thank you for taking the time to speak with me. You have a wonderful day. You the same. All right, bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored-

Speaker speaker\_1: Hello.

Speaker speaker\_0: ... or recorded for quality assurance purposes.

Speaker speaker\_3: Good afternoon. Can I speak with Randy Burkhart?

Speaker speaker\_1: This is him.

Speaker speaker\_3: Hi, Mr. Burkhart. This is Chris with Benefits and a Card calling on behalf of Mega4 Staffing. How are you doing today?

Speaker speaker\_1: I'm doing good. How about you?

Speaker speaker\_3: I'm doing well, thank you. Before we continue, this call is being recorded for quality assurance training purposes. We're calling regarding a health insurance enrollment form that you filled out when you signed up to work through Mega4s. Uh, you left it blank in terms of any coverages to enroll into. We just didn't see if you were looking to enroll into any coverage or not. Um, we'll try to reach out to you to see, to verify if you were looking for any insurance from them.

Speaker speaker\_1: Uh, not at the moment.

Speaker speaker\_3: All right. That's all we needed to know. Thank you for taking the time to speak with me. You have a wonderful day.

Speaker speaker\_1: You the same.

Speaker speaker\_3: All right, bye.