

Transcript: Chris Sofield

(deactivated)-5693610596548608-5789814726639616

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hi. Um, could it be that I got a text from NOR, uh, saying that I, I have to find out about Benefits in a Card, but I don't know what that means, because I- Okay. So Benefits in a Card, we are a plan administrator for health insurance benefits for various staffing companies. Uh-huh. And NOR Staffing is a... is, uh, newly partnered with us. So they're letting you know that if you want any health insurance through them, um, then to... that would be done through us. Mm, I see. Uh, and that's the, the health insurance that is, like, the minimum health insurance that they sent me the information about? Yeah. So, so they should have... Uh, they should have, uh, provided everyone with, um, open enrollment packets advising you that... of- about the insurance benefits available. Um, that would be, that would be what this is about. Oh, I see. Okay. So no, that... I'm not interested in that. Thank you so much. Bye-bye. You're welcome. Have a good day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Hi. Um, could it be that I got a text from NOR, uh, saying that I, I have to find out about Benefits in a Card, but I don't know what that means, because I-

Speaker speaker_0: Okay. So Benefits in a Card, we are a plan administrator for health insurance benefits for various staffing companies.

Speaker speaker_1: Uh-huh.

Speaker speaker_0: And NOR Staffing is a... is, uh, newly partnered with us. So they're letting you know that if you want any health insurance through them, um, then to... that would be done through us.

Speaker speaker_1: Mm, I see. Uh, and that's the, the health insurance that is, like, the minimum health insurance that they sent me the information about?

Speaker speaker_0: Yeah. So, so they should have... Uh, they should have, uh, provided everyone with, um, open enrollment packets advising you that... of- about the insurance benefits available. Um, that would be, that would be what this is about.

Speaker speaker_1: Oh, I see. Okay. So no, that... I'm not interested in that. Thank you so much. Bye-bye.

Speaker speaker_0: You're welcome. Have a good day.