

## **Transcript: Chris Sofield (deactivated)-5643095051911168-6247571131514880**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris- Yeah. How can I help you today? Hello. Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Yeah, I was just calling in to say I don't want the, uh, insurance. Okay. What staffing company do you work with? Surge. And the last four of your social? 6512. Thank you. Your first and last name? John Runkle. All right, Mr. Runkle. Could you verify your address and your date of birth, please? My address is 16 O Sage, that's capital O, S-A-G-E Street, Apartment 1, Zanesville, Ohio 43701. Okay. And then your date of birth? 02/05/70. Thank you. And then we have a phone on file of 740-223-9155? Yes, sir. All right. I have you opted out. You're good to go. Anything else? No, sir. All right. Thanks for calling and have a wonderful day. Uh-huh. Thank you. You're welcome.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card, this is Chris-

Speaker speaker\_2: Yeah.

Speaker speaker\_0: How can I help you today? Hello. Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker\_1: Yeah, I was just calling in to say I don't want the, uh, insurance.

Speaker speaker\_0: Okay. What staffing company do you work with?

Speaker speaker\_1: Surge.

Speaker speaker\_0: And the last four of your social?

Speaker speaker\_1: 6512.

Speaker speaker\_0: Thank you. Your first and last name?

Speaker speaker\_1: John Runkle.

Speaker speaker\_0: All right, Mr. Runkle. Could you verify your address and your date of birth, please?

Speaker speaker\_1: My address is 16 O Sage, that's capital O, S-A-G-E Street, Apartment 1, Zanesville, Ohio 43701.

Speaker speaker\_0: Okay. And then your date of birth?

Speaker speaker\_1: 02/05/70.

Speaker speaker\_0: Thank you. And then we have a phone on file of 740-223-9155?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: All right. I have you opted out. You're good to go. Anything else?

Speaker speaker\_1: No, sir.

Speaker speaker\_0: All right. Thanks for calling and have a wonderful day.

Speaker speaker\_1: Uh-huh. Thank you.

Speaker speaker\_0: You're welcome.