

## **Transcript: Chris Sofield (deactivated)-5640039093452800-5685621849800704**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. This is Chris. How can I help you today? Hi. Um, I'm DeJuan Curtis. Um, I'm with Terra Staffing. Okay. I was sent, um, a message to, uh, call. Okay. Did it say anything about, like, open enrollment or... Yeah, enroll. Okay. Enroll. Um, okay. Terra Staffing's open enrollment does not actually start until next Monday on the 9th. Okay. All right. Is there anything else? Um, no. Thank you. All right. You're welcome. Thanks for calling and have a good day. Bye. Bye now.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefit Center Card. This is Chris. How can I help you today?

Speaker speaker\_2: Hi. Um, I'm DeJuan Curtis. Um, I'm with Terra Staffing.

Speaker speaker\_1: Okay.

Speaker speaker\_2: I was sent, um, a message to, uh, call.

Speaker speaker\_1: Okay. Did it say anything about, like, open enrollment or...

Speaker speaker\_2: Yeah, enroll.

Speaker speaker\_1: Okay.

Speaker speaker\_2: Enroll.

Speaker speaker\_1: Um, okay. Terra Staffing's open enrollment does not actually start until next Monday on the 9th.

Speaker speaker\_2: Okay.

Speaker speaker\_1: All right. Is there anything else?

Speaker speaker\_2: Um, no. Thank you.

Speaker speaker\_1: All right. You're welcome. Thanks for calling and have a good day.

Speaker speaker\_2: Bye.

Speaker speaker\_1: Bye now.