## Transcript: Chris Sofield (deactivated)-5570003898155008-5980482177024000

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card, this is Chris. How can I help you today? Are you from Crown Services? We partner with Crown Services to help their employees enroll into insurance benefits, if that's what you're looking for. Well, no, no. I'm not even employed with Crown Services. So, yeah, I see you guys keep on texting me on my phone in regards to benefits. I'm not even employed through them. Okay. You can just reply "stop" to any text messages- But tell me- ... to opt out of any further communication. Yes. Yeah, that's what I do, because other than that because, uh, no. I'm not working with them. Thank you. Have a good day. Mm-hmm.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card, this is Chris. How can I help you today?

Speaker speaker\_2: Are you from Crown Services?

Speaker speaker\_1: We partner with Crown Services to help their employees enroll into insurance benefits, if that's what you're looking for.

Speaker speaker\_2: Well, no, no. I'm not even employed with Crown Services. So, yeah, I see you guys keep on texting me on my phone in regards to benefits. I'm not even employed through them.

Speaker speaker\_1: Okay. You can just reply "stop" to any text messages-

Speaker speaker 2: But tell me-

Speaker speaker\_1: ... to opt out of any further communication.

Speaker speaker\_2: Yes. Yeah, that's what I do, because other than that because, uh, no. I'm not working with them. Thank you.

Speaker speaker\_1: Have a good day.

Speaker speaker\_2: Mm-hmm.