

Transcript: Chris Sofield

(deactivated)-5529348685643776-6753646830108672

Full Transcript

Your call may be monitored or recorded- Please leave your message for- ... for quality assurance purposes. Good afternoon. This message is for Joel Medina. This is Chris with Benefits on a Card calling on behalf of Hospitality Staffing Solutions, calling regarding a recent health insurance form you filled out. You selected, uh, m- medical plans which conflict with each other, um, but also, your address on file is showing as Puerto Rico and we do not serve the, uh, Puerto Rico. Um, we need to verify if you have an address within the states themselves. Please give us a call back. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, until we hear back from you, we will have to decline coverage, um, as again, we do not serve Puerto Rico. Uh, you, we will need to verify if you have an address in the States or not. Um, please get in contact with us within the first 30 days from your first paycheck. Thank you and have a wonderful day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded-

Speaker speaker_1: Please leave your message for-

Speaker speaker_0: ... for quality assurance purposes.

Speaker speaker_3: Good afternoon. This message is for Joel Medina. This is Chris with Benefits on a Card calling on behalf of Hospitality Staffing Solutions, calling regarding a recent health insurance form you filled out. You selected, uh, m- medical plans which conflict with each other, um, but also, your address on file is showing as Puerto Rico and we do not serve the, uh, Puerto Rico. Um, we need to verify if you have an address within the states themselves. Please give us a call back. We can be reached at 800-497-4856. We're open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, until we hear back from you, we will have to decline coverage, um, as again, we do not serve Puerto Rico. Uh, you, we will need to verify if you have an address in the States or not. Um, please get in contact with us within the first 30 days from your first paycheck. Thank you and have a wonderful day.