

Transcript: Chris Sofield

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Full Transcript

Thank you for calling Benefits on a Card, this is Chris. How can I help you today? Yes, please. Uh, is this a payroll system or is this the health care enrollment system? Health care enrollment. Yeah. I wish to opt out. I was just hired by Carlton Staffing. I wish to opt out because I already have Obamacare. Okay. In order to opt you out, I'll need to check to see if we have a file for you and if we do not, I'll need to create that file. What's the last four of your social? Last four is 9050. And your first and last name? First name is Tamer, last name Mohammed. Okay. Looks like we'll need to create that file, Mr. Mohammed. Uh- Okay, that's fine. All right. In order to get that file created, I am going to need to get your full social at this time. Uh, 215-27-9050. And can you spell your first name for me? First name is Tamer, last name Mohammed. Yeah. Can, can you spell your first name for me please? T as in Tom, A as in Apple, M as in Mary, E as in Edward, R as in Robert. Okay, thank you. Uh, what is your current mailing address? Uh, 1323 Witte Road, W-I-T-T-E, Road, Apartment 363, Houston, Texas 77055. All right. Your date of birth? August 6th, '76. And then a good phone number. 832-216-9446. All right. I have your file created and you've been opted out of automatic enrollment. You are good to go. Anything else? Thank you. Thank you so much. Appreciate you. You're welcome. Thanks for calling and have a good day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card, this is Chris. How can I help you today?

Speaker speaker_1: Yes, please. Uh, is this a payroll system or is this the health care enrollment system?

Speaker speaker_0: Health care enrollment.

Speaker speaker_1: Yeah. I wish to opt out. I was just hired by Carlton Staffing. I wish to opt out because I already have Obamacare.

Speaker speaker_0: Okay. In order to opt you out, I'll need to check to see if we have a file for you and if we do not, I'll need to create that file. What's the last four of your social?

Speaker speaker_1: Last four is 9050.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: First name is Tamer, last name Mohammed.

Speaker speaker_0: Okay. Looks like we'll need to create that file, Mr. Mohammed. Uh-

Speaker speaker_1: Okay, that's fine.

Speaker speaker_0: All right. In order to get that file created, I am going to need to get your full social at this time.

Speaker speaker_1: Uh, 215-27-9050.

Speaker speaker_0: And can you spell your first name for me?

Speaker speaker_1: First name is Tamer, last name Mohammed.

Speaker speaker_0: Yeah. Can, can you spell your first name for me please?

Speaker speaker_1: T as in Tom, A as in Apple, M as in Mary, E as in Edward, R as in Robert.

Speaker speaker_0: Okay, thank you. Uh, what is your current mailing address?

Speaker speaker_1: Uh, 1323 Witte Road, W-I-T-T-E, Road, Apartment 363, Houston, Texas 77055.

Speaker speaker_0: All right. Your date of birth?

Speaker speaker_1: August 6th, '76.

Speaker speaker_0: And then a good phone number.

Speaker speaker_1: 832-216-9446.

Speaker speaker_0: All right. I have your file created and you've been opted out of automatic enrollment. You are good to go. Anything else?

Speaker speaker_1: Thank you. Thank you so much. Appreciate you.

Speaker speaker_0: You're welcome. Thanks for calling and have a good day.