

## **Transcript: Chris Sofield (deactivated)-5510168765054976-5441550270382080**

### **Full Transcript**

Your call has been forwarded to a- Your call may be monitored and recorded for quality assurance purposes. ... automatic voice message system. 270-702-2967 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Good afternoon. This message is for Kevante Bonds. This is Chris with Benefits and a Card calling on behalf of Innovative Staff Solutions, calling regarding a health insurance enrollment form that you had filled out. Um, you'd selected that you wanted insurance coverage for yourself and your child or children, but you did not provide any dependent information on the form for us to enroll any children into the policy. If you could, please give us a call back with this information. We can be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, until we hear back from you, we will be enrolling you into employee-only coverage. You'll have 30 days from the date of your first check in order to get in contact back with us to add any children back onto the policy. We will require their first and last name, their dates of birth, and their Social Security numbers. Thank you. Have a wonderful day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to a-

Speaker speaker\_1: Your call may be monitored and recorded for quality assurance purposes.

Speaker speaker\_0: ... automatic voice message system. 270-702-2967 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Good afternoon. This message is for Kevante Bonds. This is Chris with Benefits and a Card calling on behalf of Innovative Staff Solutions, calling regarding a health insurance enrollment form that you had filled out. Um, you'd selected that you wanted insurance coverage for yourself and your child or children, but you did not provide any dependent information on the form for us to enroll any children into the policy. If you could, please give us a call back with this information. We can be reached at 800-497-4856. We are open Monday through Friday, 8:00 AM to 8:00 PM Eastern. Um, until we hear back from you, we will be enrolling you into employee-only coverage. You'll have 30 days from the date of your first check in order to get in contact back with us to add any children back onto the policy. We will require their first and last name, their dates of birth, and their Social Security numbers.

Thank you. Have a wonderful day.