Transcript: Chris Sofield (deactivated)-5494819184492544-5948729850380288

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hey, Chris. I need to get, uh, my member ID so I can get, uh, some dental and vision care set, uh, set up. Okay. What staffing company do you work with? Uh, Tara. Tara, got it. And last four of your social? Uh, 0749. Thank you. Your first and last name? Uh, Aiden Finley. A-I-D-E-N F-I-N-L-E-Y. Thank you, Mr. Finley. Can you verify your address and your date of birth for me? Mm. The address may be a little bit different, because I've just recently updated my Tara address- Mm-hmm. ... through the Tara system, so it could be either, um, 2903 Downing... Southwest Downing Drive in Beaverton at 97008 or it could be, uh, 2010 139th, uh, Southwest 139th Avenue in Beaverton at 97006. It is Southwest 139th. Okay. Perfect. All right. That's- That's welcome- ... that's the address. ... my current address, so that's good. Got it. Okay. All right. And then we have a phone number on file for you at 503- Oh, date of birth. Yeah, go ahead, sorry. You want a date of birth too? Uh, uh, August 20th, 1971. Thank you. We have a phone number on file for you at 503-332-6611. Is that correct? Yep. And an email of afindley01@gmail.com? Correct. Got it. All right. What I'll do for you, sir, is I'll go ahead and email copies of the ID cards on over to you. Um, this email- Okay. ... should be coming from our email address here, info@benefitsinacard.com If you don't see these in your inbox, just check your spam folder. It might have gotten filtered there. You should be getting this email in just a couple of minutes here. Okay? All right. Sounds good. All right. Anything else? Nope. That's it. All right. Thanks for calling and have a wonderful day. You too. See ya. Bye then.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Hey, Chris. I need to get, uh, my member ID so I can get, uh, some dental and vision care set, uh, set up.

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: Uh, Tara.

Speaker speaker_0: Tara, got it. And last four of your social?

Speaker speaker_1: Uh, 0749.

Speaker speaker_0: Thank you. Your first and last name?

Speaker speaker_1: Uh, Aiden Finley. A-I-D-E-N F-I-N-L-E-Y.

Speaker speaker_0: Thank you, Mr. Finley. Can you verify your address and your date of birth for me?

Speaker speaker_1: Mm. The address may be a little bit different, because I've just recently updated my Tara address-

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: ... through the Tara system, so it could be either, um, 2903 Downing... Southwest Downing Drive in Beaverton at 97008 or it could be, uh, 2010 139th, uh, Southwest 139th Avenue in Beaverton at 97006.

Speaker speaker_0: It is Southwest 139th.

Speaker speaker_1: Okay. Perfect.

Speaker speaker_0: All right. That's-

Speaker speaker_1: That's welcome-

Speaker speaker_0: ... that's the address.

Speaker speaker_1: ... my current address, so that's good.

Speaker speaker_0: Got it. Okay. All right. And then we have a phone number on file for you at 503-

Speaker speaker_1: Oh, date of birth.

Speaker speaker_0: Yeah, go ahead, sorry.

Speaker speaker_1: You want a date of birth too? Uh, uh, August 20th, 1971.

Speaker speaker_0: Thank you. We have a phone number on file for you at 503-332-6611. Is that correct?

Speaker speaker_1: Yep.

Speaker speaker_0: And an email of afindley01@gmail.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Got it. All right. What I'll do for you, sir, is I'll go ahead and email copies of the ID cards on over to you. Um, this email-

Speaker speaker_1: Okay.

Speaker speaker_0: ... should be coming from our email address here, info@benefitsinacard.com If you don't see these in your inbox, just check your spam folder. It might have gotten filtered there. You should be getting this email in just a couple of minutes here. Okay?

Speaker speaker_1: All right. Sounds good.

Speaker speaker_0: All right. Anything else?

Speaker speaker_1: Nope. That's it.

Speaker speaker_0: All right. Thanks for calling and have a wonderful day.

Speaker speaker_1: You too. See ya.

Speaker speaker_0: Bye then.