

Transcript: Chris Sofield

(deactivated)-5461841536925696-4626012849618944

Full Transcript

Yeah. Your call may be monitored or- And the first time I do it, they're earning money. ... quality assurance purposes. And I missed my callback, so... Thank you for calling Benefits on a Card, this is Chris, how can I help you? Um, yes, I'm just calling because I got a message that says, "Change your benefits today or go all year without coverage," and I'm just trying to see what this, uh, message is about. Sounds like it's a reminder message that the staffing company you work for is open enrollment at this time, and is just letting you know that if you want to enroll into anything or make any changes to existing enrollment, um, then y- this is the time to do so. All right. Well, it says Crown Services. Um, my fiance was working through Crown Services, but he no longer works for them, so does that mean this, like, message is exempt and doesn't matter? Yeah, he... Uh, if he's no longer working with them, then he's no longer really eligible for their benefits. It's probably just a holdover from when he used to work with them. Oh, okay. I was just making sure. To be honest, when I called you guys at first, I thought it was for insurance. It, it is for insurance, but specifically for em- temp employees of staffing companies. Oh, okay. I thought it was, like, me or my kids', like, government insurance. I'm sorry. But I've heard- N- no problem. No problem. I'm like- Thanks for calling and have a good day. You too. Thank you. Bye. Bye now. Oh, man. Oh, I love that sound. I'm going to the bathroom. Come on.

Conversation Format

Speaker speaker_0: Yeah.

Speaker speaker_1: Your call may be monitored or-

Speaker speaker_0: And the first time I do it, they're earning money.

Speaker speaker_1: ... quality assurance purposes.

Speaker speaker_0: And I missed my callback, so...

Speaker speaker_2: Thank you for calling Benefits on a Card, this is Chris, how can I help you?

Speaker speaker_0: Um, yes, I'm just calling because I got a message that says, "Change your benefits today or go all year without coverage," and I'm just trying to see what this, uh, message is about.

Speaker speaker_2: Sounds like it's a reminder message that the staffing company you work for is open enrollment at this time, and is just letting you know that if you want to enroll into anything or make any changes to existing enrollment, um, then y- this is the time to do so.

Speaker speaker_0: All right. Well, it says Crown Services. Um, my fiance was working through Crown Services, but he no longer works for them, so does that mean this, like, message is exempt and doesn't matter?

Speaker speaker_2: Yeah, he... Uh, if he's no longer working with them, then he's no longer really eligible for their benefits. It's probably just a holdover from when he used to work with them.

Speaker speaker_0: Oh, okay. I was just making sure. To be honest, when I called you guys at first, I thought it was for insurance.

Speaker speaker_2: It, it is for insurance, but specifically for em- temp employees of staffing companies.

Speaker speaker_0: Oh, okay. I thought it was, like, me or my kids', like, government insurance. I'm sorry. But I've heard-

Speaker speaker_2: N- no problem. No problem.

Speaker speaker_0: I'm like-

Speaker speaker_2: Thanks for calling and have a good day.

Speaker speaker_0: You too. Thank you. Bye.

Speaker speaker_2: Bye now.

Speaker speaker_4: Oh, man. Oh, I love that sound. I'm going to the bathroom. Come on.