

## **Transcript: Chris Sofield (deactivated)-5455222417604608-5382356015726592**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card, this is Chris. How can I help you today? Yes, I had a missed call from... Okay. Was there any form of voicemail left or anything like that? No, I don't, uh, I don't think so. I, I haven't checked my voicemails. I just seen that I had a missed call so I'm good. Okay. So we're a plan administrator for health insurance benefits for staffing companies. If we were trying to get in contact with you, that's what that would be about. Do you work with a staffing company? Yes. Adecco. Adecco? Yes. That's the name of a staffing company? Yes. Okay. One moment. See if that is... company we partner with. Okay. That doesn't look like a company that we partner with, so your phone number must have accidentally been put down as someone else's phone number. You can just disregard the contact. Okay. Thanks. Have a good day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and a Card, this is Chris. How can I help you today?

Speaker speaker\_2: Yes, I had a missed call from...

Speaker speaker\_1: Okay. Was there any form of voicemail left or anything like that?

Speaker speaker\_2: No, I don't, uh, I don't think so. I, I haven't checked my voicemails. I just seen that I had a missed call so I'm good.

Speaker speaker\_1: Okay. So we're a plan administrator for health insurance benefits for staffing companies. If we were trying to get in contact with you, that's what that would be about. Do you work with a staffing company?

Speaker speaker\_2: Yes. Adecco.

Speaker speaker\_1: Adecco?

Speaker speaker\_2: Yes.

Speaker speaker\_1: That's the name of a staffing company?

Speaker speaker\_2: Yes.

Speaker speaker\_1: Okay. One moment. See if that is... company we partner with. Okay. That doesn't look like a company that we partner with, so your phone number must have accidentally been put down as someone else's phone number. You can just disregard the contact.

Speaker speaker\_2: Okay. Thanks.

Speaker speaker\_1: Have a good day.