

Transcript: Chris Sofield (deactivated)-5453005452787712-6584973812875264

Full Transcript

Thank you for calling Benefits in a Card. This is Chris. How can I help you today? Hi. Good morning. Um, I am calling to give the socials for my, um, my plan. I only have like, um, a, um... What is it? Dental and vision. And it already got started, but the lady told me to call back with the, the Social Security numbers of the people that's on the plan, too. Okay. Uh, what staffing company do you work with? ATC. And last four of your social? 1100. And your first and last name? Marva Pettis. Thank you. Ms. Pettis, could you verify your address and your date of birth for me, please? Mm-hmm. Date of birth, 3/15/88. Address is 316 20th Hill Drive, um, Jonesboro, Georgia, 30238. Thank you. We have a phone number on file of 404-422-3604? Mm-hmm. All right. And let's go ahead and start with getting your dependents' socials, starting with Joel. Mm-hmm. It... Are you ready? Yes, ma'am. Okay. It is 253-61-3681. Thank you. And then, Rain? 796-07-4494. All right. That's both of them updated with their socials. We're good to go on that. Was there anything else I could help you with? Um, no, that's it. Thank you so much. You're welcome. Thanks for calling and have a wonderful day. You as well. Okay. Bye now. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Chris. How can I help you today?

Speaker speaker_1: Hi. Good morning. Um, I am calling to give the socials for my, um, my plan. I only have like, um, a, um... What is it? Dental and vision. And it already got started, but the lady told me to call back with the, the Social Security numbers of the people that's on the plan, too.

Speaker speaker_0: Okay. Uh, what staffing company do you work with?

Speaker speaker_1: ATC.

Speaker speaker_0: And last four of your social?

Speaker speaker_1: 1100.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Marva Pettis.

Speaker speaker_0: Thank you. Ms. Pettis, could you verify your address and your date of birth for me, please?

Speaker speaker_1: Mm-hmm. Date of birth, 3/15/88. Address is 316 20th Hill Drive, um, Jonesboro, Georgia, 30238.

Speaker speaker_0: Thank you. We have a phone number on file of 404-422-3604?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: All right. And let's go ahead and start with getting your dependents' socials, starting with Joel.

Speaker speaker_1: Mm-hmm. It... Are you ready?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: Okay. It is 253-61-3681.

Speaker speaker_0: Thank you. And then, Rain?

Speaker speaker_1: 796-07-4494.

Speaker speaker_0: All right. That's both of them updated with their socials. We're good to go on that. Was there anything else I could help you with?

Speaker speaker_1: Um, no, that's it. Thank you so much.

Speaker speaker_0: You're welcome. Thanks for calling and have a wonderful day.

Speaker speaker_1: You as well.

Speaker speaker_0: Okay. Bye now.

Speaker speaker_1: Bye.