

Transcript: Chris Sofield

(deactivated)-5441979129577472-5590286632009728

Full Transcript

This is All America First Life Guard. This is Chris. How can I help you today? Hi, Chris. My name is Bethany Bell-Cloud. I got a, um, email regarding, uh, the benefits from NOR. Okay. Mm-hmm. Yeah, so we, uh... So NOR Staffing recently, uh, swapped enrollment administrators. Um, we are their new enrollment administrator and as such, because of the swap, NOR's, uh, letting everyone know that you guys are eligible to enroll in the insurance benefits if you have not already done so. If you were already enrolled through the previous administrator, then you have been enrolled into similar benefits through the plans offered through us. Those are health benefits? Uh, yes, ma'am. Health insurance benefits, so like medical, dental, vision, et cetera. Now, if you're... if you weren't enrolled into those through NOR and you're not interested in them still, then you can just disregard that. Oh, I see. And how much are the benefits? It is dependent on the policy that you select. Um, with these policies, it could be anywhere from just a couple of cents a week to probably around \$80 to \$100 a week. Um, if you want to provide me with a- \$80 to \$100 a week? Oh, my! It, it, it's dependent on... It is dependent on the policies that you select and how m-... and if you're covering just yourself or the whole family. Um, so that's why there's that m- that big discrepancy. All right. Okay. Now, if you want to provide me with an email address, I can send you an information packet that goes over all of the plans that NOR Staffing offers, and give you their- Um, I'll speak, I'll speak to them at NOR. Um, there are some weeks I don't make \$100. I understand, ma'am. Um, was there anything else that I could help with for right now, then? No, I was just curious about what it said. I mean, is there any 401plan? Is there anything that I could... If, if it's not medical insurance related, then we would have no knowledge of it, unfortunately. Oh, okay. All right. Then, like I say, I, I do have medical insurance and it doesn't cost that much. I do pay- I understand. ... but it doesn't cost that much. All right. Thank you. Thank you for your time. You're welcome. Thanks for calling. Bye now.

Conversation Format

Speaker speaker_0: This is All America First Life Guard. This is Chris. How can I help you today?

Speaker speaker_1: Hi, Chris. My name is Bethany Bell-Cloud. I got a, um, email regarding, uh, the benefits from NOR.

Speaker speaker_0: Okay.

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Yeah, so we, uh... So NOR Staffing recently, uh, swapped enrollment administrators. Um, we are their new enrollment administrator and as such, because of the swap, NOR's, uh, letting everyone know that you guys are eligible to enroll in the insurance benefits if you have not already done so. If you were already enrolled through the previous administrator, then you have been enrolled into similar benefits through the plans offered through us.

Speaker speaker_1: Those are health benefits?

Speaker speaker_0: Uh, yes, ma'am. Health insurance benefits, so like medical, dental, vision, et cetera. Now, if you're... if you weren't enrolled into those through NOR and you're not interested in them still, then you can just disregard that.

Speaker speaker_1: Oh, I see. And how much are the benefits?

Speaker speaker_0: It is dependent on the policy that you select. Um, with these policies, it could be anywhere from just a couple of cents a week to probably around \$80 to \$100 a week. Um, if you want to provide me with a-

Speaker speaker_1: \$80 to \$100 a week? Oh, my!

Speaker speaker_0: It, it, it's dependent on... It is dependent on the policies that you select and how m-... and if you're covering just yourself or the whole family. Um, so that's why there's that m- that big discrepancy.

Speaker speaker_1: All right. Okay.

Speaker speaker_0: Now, if you want to provide me with an email address, I can send you an information packet that goes over all of the plans that NOR Staffing offers, and give you their-

Speaker speaker_1: Um, I'll speak, I'll speak to them at NOR. Um, there are some weeks I don't make \$100.

Speaker speaker_0: I understand, ma'am. Um, was there anything else that I could help with for right now, then?

Speaker speaker_1: No, I was just curious about what it said. I mean, is there any 401plan? Is there anything that I could...

Speaker speaker_0: If, if it's not medical insurance related, then we would have no knowledge of it, unfortunately.

Speaker speaker_1: Oh, okay. All right. Then, like I say, I, I do have medical insurance and it doesn't cost that much. I do pay-

Speaker speaker_0: I understand.

Speaker speaker_1: ... but it doesn't cost that much. All right. Thank you. Thank you for your time.

Speaker speaker_0: You're welcome. Thanks for calling. Bye now.